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Mr Dylan J. Williams Prif Weithredwr – Chief Executive CYNGOR SIR YNYS MÔN ISLE OF ANGLESEY COUNTY COUNCIL Swyddfeydd y Cyngor - Council Offices LLANGEFNI Ynys Môn - Anglesey LL77 7TW

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| RHYBUDD O GYFARFOD   | NOTICE OF MEETING  |
|--|--|
| PWYLLGOR SGRIWTINI<br>CORFFORAETHOL                                  | CORPORATE SCRUTINY COMMITTEE                                 |
| DYDD MAWRTH, 17 MEHEFIN 2025 a<br>2:00 y. p.                         | <sup>m</sup> TUESDAY, 17 JUNE 2025 at 2.00 pm                |
| YSTAFELL BWYLLGOR, SWYDDFEYI<br>Y CYNGOR AC YN RHITHIOL DRWY<br>ZOOM | DD COMMITTEE ROOM, COUNCIL OFFICES<br>AND VIRTUALLY VIA ZOOM |
|  | Ann Holmes Committee Officer                                 |

### **AELODAU/MEMBERS**

Cynghorydd/Councillor:

### PLAID CYMRU / THE PARTY OF WALES

YNYS MÔN

ISLE OF ANGLESEY

COUNTY COUNCIL

Geraint Bebb, John Ifan Jones, Jackie Lewis, Llio A. Owen, Alwen Watkin, Sonia Williams (Is-Gadeirydd/Vice-Chair), Arfon Wyn

### Y GRWP ANNIBYNNOL / THE INDEPENDENT GROUP

**Ieuan Williams** 

### LLAFUR CYMRU/ WELSH LABOUR

Keith Roberts

### ANNIBYNNWYR MÔN / ANGLESEY INDEPENDENTS

Jeff Evans (Cadeirydd/Chair), Aled Morris Jones (Democratiaid Rhyddfrydol Cymru/Welsh Liberal Democrats) R. Llewelyn Jones

### AELODAU CYFETHOLEDIG (Gyda hawl pleidleisio ar faterion Addysg) / **CO-OPTED MEMBERS (With voting rights when dealing with Educational matters)**

John Tierney (Yr Eglwys Gatholig / The Catholic Church), Wenda Owen (Yr Eglwys yng Nghymru/The Church in Wales) Gwag/Vacant(Rhiant Llywodraethwr – Sector Ysgolion Cynradd/Parent Governor- Primary Schools Sector) Gwag/Vacant (Rhiant Llywodraethwr - Sector Ysgolion Uwchradd ac ADY/Parent Governor- Secondary Schools Sector and ALN)

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# AGENDA

### 1 DECLARATION OF INTEREST

To receive any declaration of interest from any Member or Officer in respect of any item of business.

### 2 MINUTES OF THE PREVIOUS MEETING (Pages 1 - 18)

To present the minutes of the previous meetings of the Corporate Scrutiny Committee held on the following dates –

- 10 April 2025
- 20 May 2025
- 21 May 2025 (extraordinary)

### 3 <u>MONITORING PERFORMANCE:CORPORATE SCORECARD REPORT Q4</u> <u>2024/25</u> (Pages 19 - 36)

To present the report of the Head of Profession (HR) and Transformation.

## 4 ANNUAL DELIVERY DOCUMENT 2025/26 (Pages 37 - 54)

To present the report of the Head of Profession (HR) and Transformation.

# 5 <u>CANOLFAN ADDYSG Y BONT ROOF REPAIR: LESSONS LEARNT</u> (Pages 55 - 62)

To present the report of the Head of Highways, Waste and Property.

### 6 FORWARD WORK PROGRAMME (Pages 63 - 70)

To present the report of the Scrutiny Manager.

# **CORPORATE SCRUTINY COMMITTEE**

# Minutes of the meeting held in the Committee Room and virtually on Zoom on 10 April, 2025

**PRESENT:**Councillor Sonia Williams (Vice-Chair) (In the Chair)<br/>Councillor Geraint Bebb (Vice-Chair for this meeting only)

Councillors John Ifan Jones, R. Llewelyn Jones, Jackie Lewis, Llio Owen, Keith Roberts, Ieuan Williams, Arfon Wyn.

#### **Portfolio Members**

|                   | Councillors Robin Williams (Deputy Leader and Portfolio Member for<br>Finance and Housing) Carwyn Jones (Portfolio Member for Corporate<br>Business and Customer Experience), Alun Roberts (Portfolio Member<br>for Adults' Services and Community Safety), Dafydd Roberts (Portfolio<br>Member for Education and the Welsh Language), Dafydd Rhys Thomas<br>(Portfolio Member for Highways, Waste and Property). |
|-------------------|---|
| IN<br>ATTENDANCE: | Chief Executive (for items 1 to 3 and part item 4)<br>Director of Social Services<br>Head of Highways, Waste and Property (HP)<br>Head of Adult Services (for item 3)<br>Head of Democracy (DS)<br>Scrutiny Manager (AGD)<br>Committee Officer (ATH)<br>Democratic Services Support Assistant (CH) (webcasting)   |
| APOLOGIES:        | Councillors Douglas Fowlie, Aled M. Jones, Alwen Watkin, Mr John<br>Tierney (Co-opted Member)<br>Councillors Neville Evans (Portfolio Member for Leisure, Tourism and<br>Maritime), Dyfed Wyn Jones (Portfolio Member for Children, Young<br>People and Families), Mr Rhys H. Hughes (Deputy Chief Executive), Mr<br>Aaron Evans (Director of Education, Skills and Young People)                                 |
| ALSO<br>PRESENT:  | N/A   |

The Chair, Councillor Douglas Fowlie, was present for the initial introductions but left immediately afterwards due to a personal commitment. The remainder of the meeting was chaired by the Vice-Chair, Councillor Sonia Williams. Councillor Geraint Bebb was elected to serve as Vice-Chair for this meeting only.

#### 1 DECLARATION OF INTEREST

Councillors Jackie Lewis and Llio Angharad Owen both declared a personal interest only with regard to item 3 on the agenda.

### 2 MINUTES OF THE PREVIOUS MEETING

The minutes of the previous meeting of the Corporate Scrutiny Committee held on 11 March 2025 were presented and were confirmed as correct. Progress against the actions agreed at the meeting was outlined and was noted.

#### 3 CARE INSPECTORATE WALES: ADULT SERVICES IMPROVEMENT CHECK LETTER AND ACTION PLAN – PROGRESS REPORT

The report of the Head of Adult Services setting out the progress made in the last six months against all the improvement areas highlighted by Care Inspectorate Wales (CIW) following its inspection of the Social Services Department in 2022 and subsequent improvement check review in June 2024 was presented for the committee's consideration and scrutiny.

Councillor Alun Roberts, Portfolio Member for Adult Services, Equality and Community Safety presented the report and he summarised the background saying that the Social Services covering both Children and Families and Adult Services were inspected by CIW in October 2022 as part of its routine Performance Evaluation Inspection. The inspection highlighted areas of strength, good practice and service development with no areas of significant risks or safeguarding matters identified. An improvement check visit conducted by CIW in June 2024 assessed progress on the previously identified areas for improvement and the key findings and evidence are summarised in the report. A Development Plan was created to monitor improvements and the plan and accompanying report were presented to the Corporate Scrutiny Committee in October 2024. The committee requested a further update in six months and this report fulfils that request and includes at Appendix 1 an updated service development plan detailing the progress made in that period against all the improvement areas highlighted by CIW.

The Head of Adult Services confirmed that reports and information had been consistently shared with CIW throughout the process to the Inspectorate's satisfaction. A final meeting is scheduled for May to conclude the process.

In acknowledging the positive progress and improvement in the Social Services highlighted in the update report, the committee raised a number of matters in the ensuing discussion to which the Portfolio Member for Adult Services, Equality and Community Safety and the Head of Adult Services responded as follows –

• Questions were asked about the training provided for domiciliary care staff with assurances sought that all staff undergo a comprehensive training programme to equip them to meet clients' needs thereby ensuring a positive client experience. Further enquiries were made about the oversight and monitoring of arrangements and service provision.

The committee was informed that CIW has stringent requirements for staff regulation and has high expectations regarding staff training. Any concerns in this area should be promptly brought to the service's attention. The Head of Adult Services confirmed that the service actively monitors and reviews the quality of domiciliary care provision which is also subject to external regulation and inspection by CIW.

• Enquiries were made about waiting lists and whether individuals continue to face delays in receiving care and support.

The committee was advised that waiting lists across all areas have decreased since the inspection. However, challenges in delivering care remain particularly in relation to staff recruitment, although the staffing position has now stabilised. It was noted that the situation can change depending on factors such as demand, workforce availability, the specific needs of individuals and seasonal variations. • Reference was made to advocacy provision and questions were asked about how advocacy services are offered. A further query was raised on whether an average recording percentage of 65% justifies a Green rating.

The committee was advised that the option of advocacy is introduced during the client's initial contact and is repeated in subsequent interactions or when care packages are reviewed. This ensures that any changes in the client's circumstances, needs or preferences are considered. Offers of advocacy are documented and records are maintained to monitor access and take-up. While achieving 100% advocacy take-up is challenging due to changing circumstances, a 65% rate is considered a significant achievement. Nonetheless, the service is committed to seeking further improvement in this area.

• It was noted that the evidence of people's voice and choice in assessment and care and support plans is inconsistent. Questions were asked about the arrangements in place to strengthen the voice of service users.

The committee was advised that social workers have received practice guidance on recording service users' voices during assessments and forms have been amended to better capture their perspectives. The importance of engaging service users in discussions about their care via hubs and forums is recognised to ensure their voices are heard. The Portfolio Member for Adult Services, Equality and Community Safety highlighted that to the end of March last year there were 110 positive comments on services received with 19 complaints none of which required formal investigation by an independent investigator.

 It was noted that Social Services digital case recording will be migrating to a new system and assurance was sought that the introduction of the new system will not result in loss of records or evidence including by service users, and that arrangements are also in place to meet the training needs of system users. Questions were also raised about the 631 safeguarding reports received by Adult Services with a request for greater clarity regarding the outcome of the 236 resulting safeguarding enquiries to provide a fuller picture of safeguarding practice.

The committee was advised that preparation for the national level transfer to a new digital system, supported by the WLGA is underway. Previous migration to the WCCIS system was completed successfully without data loss and assurance was provided that the new system's implementation will also safeguard information. Social Care staff have been involved in planning and adapting applications to meet local needs and all staff will receive support to become proficient in the system. The new system is also designed to enable real time service user feedback which can be used to improve services. The new system is expected to go live in 12 to 18 months and an oversight board is monitoring its implementation. In response to further questions about ensuring service user feedback is recorded and evidenced, the committee was informed that feedback mechanisms include formal processes such as complaints and compliments and informal avenues such as thank you cards or verbal expressions of gratitude. The CIW also gathers user opinions as part of inspections with the Inspectorate having noted the high user response in its review of Anglesey's Adult Services. The Director of Social Services further clarified that there is ongoing engagement with service users throughout the care process starting with the "What Matters" conversation to identify individual needs and wishes.

The Chief Executive advised that the system transition is a significant change and has been identified as both a risk and an opportunity for Social Services to evaluate current practices, identify improvements and enhance efficiency over the next twelve months. The Head of Adult Services updated members on safeguarding, reporting that in February this year there were 22 enquiries of which 19 required action. The service keeps comprehensive records on safeguarding including the number of cases requiring a safeguarding plan and any instances leading to a criminal investigation. Due to the sensitive nature of this information, the service is limited in what it can disclose; however, the committee can be presented with percentage based data.

• The committee enquired about the steps taken to ensure that reviews of care and support plans are undertaken in a timely manner.

The committee was advised that limitations in social worker capacity and heavy workloads may impact the ability to conduct reviews, with new or urgent cases taking precedence over long-term, stable cases. Nonetheless, stable cases are regularly monitored though the services provided and a review would be initiated if their circumstances were to change.

• Reference was made to winter pressures and questions were asked about the social services' approach to winter pressures and the lessons learnt from past experience.

The committee was advised of the importance of collaborating with partners to address winter pressures and the value of taking a preventative approach to enhance health and wellbeing was highlighted. The service regularly reflects on its management of winter pressures to identify lessons and improve future responses. Greater funding certainty was highlighted as a crucial factor that could significantly strengthen planning efforts for winter challenges. Responding to further questions about the adequacy of the current Adult Services budget, the Portfolio Member for Adult Services recognised the Authority's recent investment in adult services which he appreciated. However, he expressed that this investment remains insufficient to address all the challenges the service faces. He emphasised that improved multi-year budgets would allow the service to plan more confidently for the future.

In response to additional questions about unpaid carers the Portfolio Member for Adult Services emphasised that this is a topic of national interest and ongoing discussion. He confirmed meeting with unpaid carers on several occasions including at the Glanhwfa Centre for dementia sufferers and at community hubs which he had found informative. He commended unpaid carers for their invaluable efforts and highlighted the Authority's commitment to supporting their needs to promote their wellbeing.

Having reviewed and scrutinised the progress made in implementing the post inspection work programme and taking note of the assurances provided by the officers and the Portfolio Member, the Corporate Scrutiny Committee resolved to formally accept the update report.

#### **4 NORTH WALES REGIONAL TRANSPORT PLAN**

The report of the Head of Highways, Waste and Property incorporating the Isle of Anglesey's proposed consultation response to the North Wales Regional Transport Plan was presented for the committee's consideration and scrutiny.

Councillor Dafydd Rhys Thomas, Portfolio Member for Highways, Waste and Property presented the report setting out the Council's proposed response to the consultation held by the North Wales Corporate Joint Committee (CJC) on the draft North Wales Regional Transport Plan (RTP). The RTP establishes the priorities and interventions within the various parts of the transport system and sets the direction of travel for the next five years. The North Wales RTP will be managed and governed by the CJC which has a statutory duty to create both a Strategic Development Plan and a Regional Transport Plan. The CJC has established a Strategic Transport Planning Sub-Committee to carry out its statutory functions. The sub-committee has met and has conducted work to draft the RTP in accordance with Welsh Government guidelines. Councillor Dafydd Rhys Thomas urged

everyone to participate in the public consultation on the RTP before the closing date of 14 April 2025 highlighting that approximately 1,400 people had already taken part with over 500 having visited the virtual community hall. Additionally, two call-in sessions have been conducted in Holyhead and Llangefni as part of the consultation process.

The Head of Highways, Waste and Property explained that the RTP is a high level strategic document outlining the vision for the region. The Council's proposed response to the RTP aims to balance the region's strategic priorities with the unique needs of Anglesey as a rural area whose needs differ significantly from other parts of the region. The draft response will also incorporate the views of elected members, town and community councils, service users and the general public. As the RTP is expected to align with the Welsh Government's Llwybr Newydd – The Wales Transport Strategy 2021 (WTS), the Council must ensure that its aspirations are achievable within the parameters of Welsh Government policy. However the North Wales Transport Commission's review and a review of the resilience of the Menai crossings led by Lord Burns have provided a robust starting point. Ultimately, the success of the RTP depends on the availability of the resources and capacity to execute the Delivery Plan over the next five years. Therefore it is crucial that the Plan does not overly raise expectations.

In the subsequent discussion on the proposed response to the Regional Transport Plan, the following matters were raised by the committee –

• Given the strategic importance of Holyhead Port in serving Wales, the wider UK and internationally to connect Ireland with mainland Europe, questions were asked about the timeline for fully reopening the port after it was damaged during Storm Daragh.

The committee was advised that subject to confirmation by Stena, the second damaged berth is expected to reopen by summer 2025. A task group which includes the Council Leader has been formed by the Cabinet Secretary for Transport and North Wales to examine the Port's importance. The Head of Highways, Waste and Property noted that while railways and highways are excluded from the RTP, the Council's draft response has taken advantage of the public consultation to highlight resilience concerns with the Menai crossings, the quality of the road network to Holyhead Port and lack of facilities for HGV drivers due to their significance to the Island.

• The extent to which the public consultation process will influence the final version of the Regional Transport Plan and whether the council has any influence over the final version.

The committee was advised that the consultation responses will be collated and analysed by Arup consultancy group who will be implementing a You said, We did feedback approach. The consultation outcome will be reported to the Strategic Transport Planning Sub-Committee in June and to the CJC in July, 2025.

• Enquiries were made about the relationship between the proposed Regional Transport Plan and the Wales Bus Services Bill and franchising proposals.

The committee was informed about the Bus Services (Wales) Bill introduced by Welsh Government which reforms bus service operations in Wales. The bill proposes moving services from commercial company control to public oversight using a regional franchising model across four regions – North Wales, Mid Wales, Southwest Wales and Southeast Wales with the changes beginning in Southwest Wales in 2027 and North Wales in 2028. While aligning with the Regional Transport Plan vision, the success of the bill depends on adequate funding particularly to improve connectivity in rural areas where services are limited. In response to questions about resourcing, the Head of Highways, Waste and Property stressed the importance of giving due consideration to education transport, third sector funding, grants and community transport alongside main bus services when funding is allocated. Further integration of these aspects within future arrangements will be key to creating a unified transport system. Responding to questions regarding the extent to which the RTP will create a seamless service, the Head of Service further explained that under franchising, local authorities will manage routes, timetables and fares leading to better co-ordination potentially enabling passengers to use a single ticket for their entire journey across different transport modes.

The Portfolio Member for Highways, Waste and Property pointed out that the Council's proposed response to the RTP highlights the lack of focus on interconnectivity which is crucial for developing an integrated transport system to address rural community needs. Instead the plan appears to concentrate on each of the transport modes in isolation.

 Concerns were raised that the draft RTP may not sufficiently address the needs of individuals living in rural communities who depend on public transport for work and business purposes. Questions were also asked regarding the availability and development of community transport schemes.

The committee was informed that the Council's proposed response raises concerns about the extent to which the RTP addresses the unique challenges faced by rural communities whose needs differ significantly from those of towns and cities. It emphasises the necessity of focusing more on solutions tailored to overcome these challenges. The Council has trialled community transport initiatives in parts of the Island and is aware that other councils have explored different schemes. The Council plans to request that Transport for Wales and the Strategic Transport Planning Sub-Committee conduct studies to identify the most suitable model for rural areas to ensure that an urban solution is not applied to a rural problem.

• The committee questioned whether the Council's proposed response adequately emphasises the need for sufficient funding, noting that funding limitations are likely to hinder what the Council can achieve .

The committee was advised that funding concerns were addressed in the original document to which the Council contributed, raising the points highlighted. Recent cabinet changes in the Welsh Government have indicated a shift in mindset raising hopes that future regional funding will offer greater flexibility for prioritising local needs. This would enable the Council to place a stronger focus on addressing the requirements of rural communities and to implementing a plan tailored specifically to meet those needs.

 Questions were asked whether the needs of individuals with disabilities have been sufficiently considered.

The committee was advised that a specific needs assessment is conducted for each individual scheme implemented. In its proposed response, the Council has raised a query whether the Integrated Wellbeing Appraisal will be applied to the overall programme or to individual projects.

• The committee enquired whether the slow recovery of bus passenger numbers across Wales since the pandemic has been taken into account. Members also raised questions regarding the extent of the reduction in usage, specifically on Anglesey.

The committee was advised that obtaining accurate data on usage is challenging, as it is held by commercial operators. Generally, the recovery of bus passenger numbers has been slower in rural areas. On the Island, frequent timetable changes and a reduction in service frequency by operators have further complicated data collection. While the data was published yesterday incorporating it into the response to the RTP is difficult. The Head of Highways, Waste and Property suggested that addressing this matter in the response to the Bus Services Bill, which is open to consultation until May 2025, might be more appropriate. This would allow time to scrutinise the data, using it to support the principle of franchising while emphasising the importance of delivering solutions that are realistic and do not raise expectations unnecessarily.

• Questions were asked about plans to improve the resilience of the Menai crossings.

The committee was advised that the letters sent to the Welsh Government and North Wales Police, attached to the proposed RTP response, highlight the extensive impacts that any disruption to either of the Menai crossings can have on the island. The Council maintains that the core issue is lack of resilience rather than capacity. Current studies are exploring potential solutions such as installing wind deflectors which could raise the threshold at which the bridges are closed due to wind. However, the effects such measures might have also have to be discussed with CADW and the work remains ongoing. The Council has expressed concerns about Welsh Government's plans should such measures prove ineffective or unfeasible questioning whether the ultimate solution is the construction of a third crossing.

Following a comprehensive discussion, the committee concluded that the proposed consultation response to the Regional Transport Plan is both robust and realistic, and that it addresses the key issues relevant to Anglesey. Members expressed their gratitude to the Officers for their efforts in preparing the report. An additional request was made for members to receive an annual update on the progress and status of transport/ travel improvement schemes and works in their respective areas.

It was resolved that the Corporate Scrutiny Committee endorses the Isle of Anglesey County Council's proposed consultation response to the North Wales Regional Transport Plan as set out in Appendix A to the report presented. (Councillor R. Llewelyn Jones abstained from voting)

Additional action agreed – Members to receive an annual update on the progress and status of transport/travel improvement schemes and works in their respective areas.

### 6 FORWARD WORK PROGRAMME

The report of the Scrutiny Manager incorporating the Committee's proposed Forward Work Programme for 2025/26 was presented for consideration.

Responding to suggestions made by Councillor R. Llewelyn Jones regarding topics for inclusion in the committee's forward work programme, the Scrutiny Manager confirmed that she would submit the suggestions to the Scrutiny Chairs and Vice-Chairs forum for review and consideration.

# It was resolved to agree the current version of the Forward Work Programme for 2025/26.

Councillor Sonia Williams Chair This page is intentionally left blank

# **CORPORATE SCRUTINY COMMITTEE**

# Minutes of the hybrid meeting held on 20 May, 2025

| PRESENT:       | Councillors Geraint Bebb, Jeff Evans, Aled M Jones, John Ifan<br>Jones, R LI Jones, Jackie Lewis, Llio Angharad Owen,<br>Keith Roberts, Ieuan Williams, Sonia Williams. |
|----------------|---|
| IN ATTENDANCE: | Director of Function (Council Business)/Monitoring Officer,<br>Head of Democracy,<br>Committee Officer (MEH).   |
| ALSO PRESENT:  | Councillor Non Dafydd – Chair of the Isle of Anglesey County Council  |
| APOLOGIES:     | Councillors Alwen Watkin and Arfon Wyn  |

## 1 DECLARATION OF INTEREST

None received.

### 2 ELECTION OF CHAIRPERSON

Councillor Jeff Evans was elected Chairperson of the Corporate Scrutiny Committee.

## 3 ELECTION OF VICE-CHAIRPERSON

Councillor Sonia Williams was elected Vice-Chairperson of the Corporate Scrutiny Committee.

### COUNCILLOR NON DAFYDD AS CHAIR OF THE COUNTY COUNCIL

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# **CORPORATE SCRUTINY COMMITTEE**

# Minutes of the extraordinary meeting held in the Committee Room and virtually on Zoom on 21 May, 2025

PRESENT: Councillor Jeff Evans (Chair) Councillor Sonia Williams (Vice-Chair) Councillors Geraint Bebb, John Ifan Jones, Aled M. Jones, R. Llewelyn Jones, Jackie Lewis, Llio A. Owen, Keith Roberts. Co-Opted Members : Mrs Wenda Owen (The Church in Wales) Mr John Tierney (The Catholic Church). Local Members: Councillors Trefor Lloyd Hughes, MBE, Pip O'Neill Portfolio Members Councillors Gary Pritchard (Leader and Portfolio Member for Economic Development), Neville Evans (Portfolio Member for Leisure, Tourism and Maritime), Alun Roberts (Portfolio Member for Adults' Services and Community Safety), Dafydd Roberts (Portfolio Member for Education and the Welsh Language), Nicola Roberts (Portfolio Member for Planning, Public Protection and Climate Change), Robin Williams (Deputy Leader and Portfolio Member for Finance and Housing. Chief Executive IN ATTENDANCE: **Deputy Chief Executive** Director of Function (Resources)/Section 151 Officer Director of Education, Skills and Young People Head of Democracy (DS) Corporate Planning, Performance and Programme Manager (GP) Scrutiny Officer (EA) Committee Officer (ATH) Webcasting Officer (FT) **APOLOGIES:** Councillors Ieuan Williams, Alwen Watkin, Arfon Wyn, Glyn Haynes (Local Member) ,Councillor Dyfed Wyn Jones (Portfolio Member for Children, Young People and Families) ALSO Mr Fôn Roberts, Director of Social Services PRESENT:

#### 1 DECLARATION OF INTEREST

Councillors Jeff Evans and Keith Roberts both declared a personal interest only with regard to item 3 on the agenda as members of the Governing Body of Ysgol Uwchradd Caergybi.

Councillors Pip O'Neill and Trefor Lloyd Hughes, MBE (not members of the committee) also declared a personal interest with regard to item 3 on the agenda as members of the Governing Body of Ysgol Uwchradd Caergybi and Football Association of Wales respectively.

### 2 ENGAGEMENT REPORT - PROVISION OF POST-16 EDUCATION

The report of the Director of Education, Skills and Young People on the outcome of the public engagement on the future of post-16 education provision on Anglesey was presented for the committee's consideration and review.

Councillor Dafydd Roberts, Portfolio Member for Education and the Welsh Language presented the report explaining that the Council decided to undertake a public engagement exercise on the post-16 education provision for Anglesey conducted between 20 January and 7 March 2025. Rather than a formal consultation, the engagement was chosen because no specific proposal was being put forward and because the Council wanted to involve a wider range of stakeholders and foster a broader conversation to understand different perspectives and opinions. Stakeholders were invited to provide feedback on several options as noted in the report and had the opportunity to propose alternative options. In addition to the engagement survey, face to face sessions were held at the Coleg Menai campus in Llangefni and across the five secondary schools. The public engagement yielded a significant response as detailed in the engagement report.

The Director of Education, Skills and Young People confirmed that the report is a key component of the Council's commitment to reviewing post-16 education provision, as outlined in the Council's Sustainable Communities for Learning Strategic Outline Programme and its Modernising Learning Communities and Developing the Welsh Language Strategy. Both documents emphasise the necessity of reassessing the current post-16 education provision model to ensure it is sustainable, efficient and responsive to learners' experiences. The report also highlights current challenges within the sector including class sizes, demographic changes and financial viability. A majority of respondents (54%) in the engagement exercise expressed support for a review of post-16 education provision, with the preferred option being Option 2 - to further develop a closer working relationship between the existing providers. Respondents identified several priorities for the future of post-16 provision including local accessibility, the quality of teaching and the availability of subject choices locally. Considering the feedback from the public engagement, the committee is recommended to support Option 2 as the most appropriate way forward and authorise officers to prepare a strategic plan to this end. The plan will also aim to address or mitigate current challenges in post-16 education provision on Anglesey while strengthening post-16 learner entitlement and experience. This vision aligns with the broader ambition of ensuring the highest possible quality of education on the Island for current and future generations.

In reviewing the engagement report the committee discussed the following matters -

• Members sought clarification on what a closer working relationship between existing providers would entail, the benefits of this approach and whether it would result in additional costs.

The Director of Education, Skills and Young People explained that the Council is looking forward to working with schools, the college, parents and learners to develop a framework for closer co-operation. A variety of ideas emerged from the public engagement and the Council is committed to bringing the stakeholders together to create a strategic plan to address these challenges over time. In response to further questions about improving subject accessibility and choice at each institution while minimising the need for learners to travel between sites, the Director of Education and Skills acknowledged that there is work to be done to enhance learners' experiences. The Council remains dedicated to working alongside stakeholders to achieve these improvements.

• Members enquired about the potential challenges and risks of not implementing the proposal and whether the Council has a contingency plan in place.

The Director of Education, Skills and Young People advised that failing to address the identified challenges now would make it significantly more difficult to revisit them in future. The engagement exercise has created an expectation among stakeholders that the matter will be resolved. The Chief Executive emphasised that the engagement process has provided the Council with a clear direction. In line with the report's recommendation, the strategic plan will explore all available options and provide the necessary details. Before any formal consultation can take place, the necessary impact assessments must be conducted. Subject to the Executive's approval a rigorous process will need to be followed before any of the aims and objectives can begin to be realised.

• While the committee acknowledged the engagement exercise as comprehensive, particularly praising the strong response from learners, assurance was sought that it had successfully reached learners of different ages, abilities and academic interests.

The Director of Education, Skills and Young People confirmed that the engagement sessions held through the schools and college had included learners from various year groups with additional opportunity for participation though the engagement survey. The Deputy Chief Executive emphasised that the Council highly values the perspectives of children and young people. One of the themes emerging from the engagement exercise was the need to place greater emphasis on young people's views. If the recommendation is approved, the Council will have time to further develop this approach, potentially by establishing focus groups and seeking the input of learners who have completed their post-16 education.

 Questions were raised about how the changes align with and contribute to achieving the objectives of the Council Plan.

The Deputy Chief Executive explained that the engagement exercise, report and potential outcomes for post-16 education provision are closely linked to several key objectives of the Council Plan. One such objective is to increase the opportunities to learn and speak the Welsh language – an objective that runs through the engagement like a gold thread. Another key objective is the delivery of effective education provision for current and future generations which the engagement exercise and resulting work aim to achieve within the post-16 sector.

• Members enquired about the prominence given to the Welsh language in the public engagement exercise.

The Head of Democracy confirmed that a Welsh Language Impact Assessment had been conducted regarding the proposal to further develop a closer working relationship between the existing post-16 education providers. The Welsh Language Commissioner had enquired about the scope of the assessment, in response it was clarified that the exercise undertaken was a public engagement rather than a formal consultation. If future steps require a formal consultation, an additional impact assessment will be carried out.

A member raised concerns regarding the relationship between schools and the PGCE course at Bangor University, noting that he was aware of a school reluctant to offer placements to graduates seeking teaching experience as part of their training and entry into the profession. The Deputy Chief Executive responded that he would follow up on the specific matter with the member and emphasised that the Island's schools maintain a strong relationship with the University. He referenced the CaBan partnership established several years ago between the university, schools and the regional education consortium which introduced a programme designating certain schools as leading schools/hubs for teacher training, including schools on Anglesey.

A member also expressed concern that no members of the public were present at the meeting, given the significance of the subject matter. He enquired whether the committee's meetings receive sufficient publicity.

The Head of Democracy advised that engagement with the public has been a key part of the scrutiny review. While steps have been taken to enhance public involvement, further work is needed and will be undertaken during this financial year. The committee will receive an update in due course.

Having reviewed the Post-16 Education Provision Engagement Report and received assurances regarding the matters raised, the Corporate Scrutiny Committee resolved to recommend the following for approval by the Executive –

- To further develop a closer working relationship between the existing providers, and,
- That Officers be authorised to prepare a strategic plan for further developing a closer working relationship between the existing post -16 providers which will attempt to address or mitigate the challenges currently facing post-16 education provision on Anglesey and strengthen post-16 learner entitlement and experience.

#### 3 MODERNISING LEARNING COMMUNITIES AND DEVELOPING THE WELSH LANGUAGE STRATEGY – POTENTIAL NEW SCHOOL BUILDING IN THE HOLYHEAD AREA

The report of the Director of Education, Skills and Young People which sought the committee's views on the proposal to relocate Ysgol Uwchradd Caergybi learners to a new school building for 11-18 year old learners and conduct a statutory consultation was presented for consideration.

Councillor Dafydd Roberts, Portfolio Member for Education, Skills and Young People presented the report and the proposal as an exciting prospect for both Holyhead and the Island. He highlighted the condition of the Ysgol Uwchradd Caergybi building which although operational, requires major repairs or replacement in the short to medium term. The presence of RAAC in much of the school buildings means the situation needs to be addressed in the short term. While remedial work has been carried out to make the school safe, a long-term solution is essential. The proposal paper sets out the outcome of work to explore a range of potential future options for Ysgol Uwchradd Caergybi and has been drafted in accordance with the expectations of the revised School Organisation Code (011/2018). Given that the requirements on schools have evolved significantly in recent years the proposal to relocate Ysgol Uwchradd Caergybi to a new school building is considered the most effective solution to address the challenges facing the school. The committee is therefore asked to support the proposal and the commencement of a statutory consultation on the matter.

The Director of Education, Skills and Young People provided an overview of the proposal paper affirming that it complies with the revised School Organisation Code and aligns with the Council's commitment to improving schools and creating modern learning environments that support communities and the Welsh language. The proposal involves relocating Ysgol Uwchradd Caergybi learners to a new school specifically designed for the 11- 18 age range with capacity for 900 pupils. In developing the proposal the Council considered a number of factors as outlined in the paper with the primary driver being the condition of the current school building - classified as Grade C (operational but in need of major repair or replacement in the short to medium term). The current and projected future maintenance costs for the existing school building amount to nearly £29m. While a range of alternative options for the future of Ysgol Uwchradd Caergybi were considered, as detailed in section 6

of the report, relocating the school's learners to a new purpose built school for 11-18 year olds is the preferred option. The cost implications are set out in section 7 of the report.

The Director of Education, Skills and Young People described the proposal as an opportunity to establish a modern, fit -for-purpose school while addressing the challenges facing Ysgol Uwchradd Caergybi, particularly the RAAC issue. Additionally the proposal has the potential to generate long-term savings in repair and maintenance costs over the next 25 years. It also aligns with the objectives of the Strategic Outline Plan. Under the revised School Organisation Code, relocating a school to a site more than a mile away from the current site is considered a regulated alteration. This requires a statutory process to gather and consider the views of learners and stakeholders before a final decision is made. The committee is asked to support the proposed course of action.

The committee welcomed the proposed new building for Ysgol Uwchradd Caergybi as an exciting development and in its subsequent discussion on the proposal paper it raised the following matters for further clarification –

• Members sought assurance that the proposal paper fully complies with the revised School Organisation Code (011/208).

The Corporate Planning, Performance and Programme Manager confirmed that the proposal paper has been drafted in accordance with the Code's requirements which clearly set out Welsh Government's expectations regarding the contents and he expressed confidence in its compliance. Additionally, the proposal paper has undergone review by external legal advisors whose input is reflected in the final document.

 Members enquired about the potential challenges and risks of not implementing the proposal and whether Officers are satisfied that it meets the current and future needs of secondary education in the Holyhead area. Hopes were expressed that the scheme if approved, might be completed before 2030.

The Council Leader acknowledged that one of the main challenges has been completing the documentation in line with the revised School Organisation Code and Welsh Government requirements. He emphasised the importance of establishing a high quality secondary school for Holyhead and assured the committee that based on the available information including demographics and primary school pupil enrolment data, the Executive is confident that the proposal meets both the current and future secondary education needs of Holyhead. He also affirmed that the work underpinning the proposal is robust.

The Chief Executive confirmed that the preparatory work had been thorough. He noted that while the Council Leader had discussed the possibility of shortening the process with the Minister for Education, this was not feasible. He assured the committee that the Council is proceeding as swiftly as possible within the guidelines - not only to expedite the process but also to minimise the risk of the school deteriorating further, despite the significant work undertaken to make the school safe.

 Members sought assurance on the proposal's affordability and the availability of a contingency budget if the process exceeds the projected five years. They also questioned land acquisition and the Council's confidence in securing the identified site.

The Chief Executive confirmed ongoing discussions to acquire the land, noting that several sites were considered with the challenge of meeting the space required for a new secondary school (19 acres approximately). He clarified that the £65.9m cost of the proposal excludes land procurement.

The Director of Function (Resources)/Section 151 Officer advised that cost estimates align with Welsh Government guidelines and figures and include reserve funds. The costs depend on whether the scheme follows the capital funding route or the Mutual Investment Model (MIM) where private partners build and maintain public assets and the Welsh Government pays a fee covering construction, maintenance and financing costs. At the end of the contract the asset transfers to public ownership. Under MIM, the Council would pay the private partner a fixed fee for use of the school over 25 years, thereby shifting the cost risks to the private partner. Regarding affordability, the Section 151 Officer acknowledged the proposal represents a major investment. Both funding routes incur additional costs - around £1m annually for MIM and a similar amount for loan repayment under capital funding. The difference lies in the repayment periods: 25 years for the MIM contract and 60 years for capital borrowing. If the Council should decide to maintain the status quo, refurbishing the existing Ysgol Uwchradd Caergybi building would require an investment of around £30m, borrowed over a shorter 20 year term because of the building's age, costing between £1.4m to £2.3m per annum. A new school however would lower maintenance costs and could potentially attract pupils who might otherwise choose to attend schools on the mainland. This would lead to a better funding settlement for the Council which would help contribute to the additional costs. The Section 151 Officer further confirmed that the Welsh Government funding contribution excludes land acquisition costs for new schools.

• Members raised concerns about the potential impact of such a large site on other provision which might need to be funded in future on another site.

The Chief executive clarified that the land requirement aligns with guidance for the planned school size. While opportunities to integrate may be possible further assessment is required to determine feasibility, benefits and costs which are likely to add to the overall expense. The proposal does not entail any reduction in service level or provision.

• Members asked whether redevelopment costs for the existing school site had been considered and if it could be used for social housing.

The committee was informed that the site is valued at approximately £700k which would contribute towards the cost of building the new school. Under Council protocol, decommissioned school buildings are transferred to the Property Department and initially offered to other Council departments. The Housing Service would assess its suitability for social housing based on local need for a site of that size. If no department expresses an interest, the site would be marketed. The Chief Executive noted that if the statutory consultation process leads to a new school, the five year timeline allows the site's future to be evaluated as part of formulating the new local development plan, assessing the housing needs in Holyhead and the classification of the site over the next thirty years.

• Members sought assurance that the proposal will help the Council fulfil the Modernising Learning Communities and Developing the Welsh Language Strategy.

The Director of Education, Skills and Young People explained that section 4 of the proposal paper outlines how the proposal addresses various strategic aspects. Implementing the proposal would support the ongoing improvement trend against outcomes 3 to 7 of the Council's Welsh In Education Strategic Plan. Responding to further questions on capacity he expressed confidence that based on the demographic trend analysis undertaken, the planned school size can meet demand even if more than the current 57.5% of catchment area pupils wish to attend.

 Members queried whether the proposed new secondary school would have an impact on other secondary schools. The Director of Education, Skills and Young People clarified that the proposal involves relocating the existing Ysgol Uwchradd Caergybi to a new building rather than establishing a new school. While parents can express a preference for their child's school, admission depends on each school's admission number and criteria.

• Members also enquired about the proposed school site's impact on transportation.

The Director of Education, Skills and Young People explained that travel arrangements are covered in section 4.12 of the proposal paper. If the proposal is accepted, active travel plans will be reviewed and prepared in line with the Active Travel (Wales) Act 2013 once the new site is determined.

• Local Members raised concerns regarding the future of the Millbank playing fields should Ysgol Uwchradd Caergybi relocate to a new site. They also enquired whether part of the current school site could be designated to improve parking at Ysgol Cybi.

The Chief Executive explained that he understood that the Ysgol Uwchradd Caergybi site includes both the land on which the school building is situated and the playing field and that the latter is protected by a covenant requiring a separate legal process and justification for any changes. If the proposal is implemented, the playing field's long-term sustainability will need to be addressed, either with the Council's involvement or through a community interest group or independent social enterprise. He emphasised that no decisions have been made regarding the future use of the current school site and playing field. The proposal focuses solely on the intent to relocate Ysgol Uwchradd Caergybi to a new building on another site, with any plans for the existing site subject to a separate decision- making process and land use considerations.

The Chair concluded the discussion by emphasising that the education and wellbeing of children and young people is of paramount importance. He also highlighted the importance of the Council seeking the views and opinions of parents, pupils and schools and working collaboratively with them to achieve a successful outcome.

Following detailed review of the proposal paper and comprehensive discussion, and having accepted the assurances provided on the matters raised, the Corporate Scrutiny Committee resolved to recommend the proposal paper and the following proposal to the Executive for approval –

- To "Relocate Ysgol Uwchradd Caergybi learners to a new school building for 11-18 year old learners", and
- Authorise Officers to undertake the necessary statutory consultation.

Councillor Jeff Evans Chair This page is intentionally left blank

# Isle of Anglesey County Council Scrutiny Report

| Committee:      | Corporate Scrutiny Committee          |
|-----------------|---------------------------------------|
| Date:           | 17/6/2025                             |
| Subject:        | Corporate Scorecard Report Q4 2024/25 |
| Scrutiny Chair: | Cllr Jeff Evans                       |

### 1. Who will be the portfolio holder presenting / leading the report?

| Portfolio Holder             | Role   |
|------------------------------|--|
| Cllr. Carwyn E Jones         | Portfolio holder for Corporate Business and Customer |
|                              | Experience   |
| Service Officer (Supporting) | Role   |
| Carys Edwards                | Head of Profession HR and Transformation             |
| Gwyndaf Parry                | Corporate Planning, Performance and Programme        |
|                              | Manager  |

### 2. Why the Scrutiny Committee is being asked to consider the matter

It is the Committees's responsibility, in line with its Terms of Reference to:

The focus of the Committee's work will be to secure assurance regarding the performance / delivery of all services, ensuring the Council achieves its corporate and service objectives (as outlined in its Corporate Business Plan, Annual Budget, Budget and Policy Framework, Performance Management Framework, Corporate Policies or their successor plans and policies) and to support and make recommendations for continuous improvement.

### 3. Role of the Scrutiny Committee and recommendations

For assuranceFor recommendation to the ExecutiveFor information

Recommendation(s):

- **1** The Committee is requested to review the scorecard and note the areas which the Leadership Team are exploring and investigating to manage and secure further improvements into the future.
- **2** These are recommended as follows:

- **2.1** Education 07) Môn Actif Average number of children undertaking swimming lessons throughout the year
- **2.2** Housing 03) The average number of calendar days to let lettable units of accommodation (excluding DTLs)
- **2.3** Housing 04) Average number of calendar days taken to deliver small and Medium Disabled Facilities Grant
- **2.4** Housing 05) Average number of calendar days taken to deliver a Major Disabled Facilities Grant
- **2.5** Economy 03) Total number of customers with annual mooring contract
- **2.6** Climate Change 02) Percentage of domestic waste reused, recycled, or composted
- 2.7 Whole Council Health 12) % of FOI requests responded to within timescale

# 3 The committee is asked to recommend the mitigation measures identified above and outlined in the report to the Executive

# 4. How does the recommendation(s) contribute to the objectives of the Council's Plan?

Used as part of the performance management framework to monitor the Council Plan and its strategic and wellbeing objectives.

## 5. Key scrutiny themes

Key themes the Scrutiny Committee should concentrate on:

- 1. **Performance and Continuous Improvement** 82.5% of indicators with targets met or were within 5% of their targets, indicating good overall service performance.
- 2. **Underperforming Indicators** Seven KPIs underperformed against targets during the year
- 3. **Financial Resilience and Budget Management** The Council ended the year with a positive financial position despite ongoing pressures

# 6. Key points / summary

- 1 This is the fourth and final scorecard for the 2024/25 financial year. It portrays the Council's performance against the strategic objectives outlined in the Council Plan.
- 2 The report notes that 82.5% of the performance indicators performed above target or within 5% tolerance of their targets for the year, which is positive.

- 3 Year-on-year performance for all comparable indicators (28 in total) demonstrates that 20 (72%) have improved during the year, 6 (21%) have declined and 2 (7%) have maintained on their performance levels
- 4 The report highlights some of the positive stories with respect to 2024/25 performance. Some of these highlights include:
  - 30 businesses received support to develop the Welsh Language as part of the ARFOR programme
  - There were over 565,000 visits to Môn Actif Leisure Centres where people undertook exercise during the year, an increase of 50,000 visits compared to the previous year
  - Only 1.9% of pupils leaving school at the end of year 11 were known not to be in employment, education or training (NEET) for 2024, an improvement on the 4% in 2023. This was possible due to improved identification of young people at risk of being NEET and working closely with them to identify and find successful outcomes.
  - 86% of tenants were satisfied with responsive repairs undertaken at their properties throughout the year, an increase from the 80% that were satisfied in 2023/24
  - Close to 98% of planning applications are now determined in time
  - All three road categories were below target with 1.8% in poor condition for A roads, 1.6% in poor condition for B roads and 7.3% in poor condition for C roads.
- 5 Seven indicators are Red or Amber against targets:
  - Education 07) Môn Actif Average number of children undertaking swimming lessons throughout the year
  - Housing 03) The average number of calendar days to let lettable units of accommodation (excluding DTLs)
  - Housing 04) Average number of calendar days taken to deliver a Small and Medium Disabled Facilities Grant
  - Housing 05) Average number of calendar days taken to deliver a Major Disabled Facilities Grant
  - Economy 03) Total number of customers with annual mooring contract
  - Climate Change 02) Percentage of domestic waste reused, recycled, or composted
  - Whole Council Health 12) % of FOI requests responded to within timescale

## 7. Impact assessments

# 7.1. Potential impacts on groups protected under the Equality Act 2010

N/A

# 7.2. Potential impacts on those experiencing socio-economic disadvantage (strategic decisions)

### N/A

# 7.3. Potential effects on opportunities to use Welsh and not treat the language less favourably than English

N/A

## 7.4. Potential impact on the Council's Net Zero Carbon target

Report is one tool used to monitor the Climate Change Strategic Objective

### 8. **Financial implications**

The end of Q4 financial position is noted in the report.

### 9. Appendices

Corporate Scorecard Report Q4 2024/25

### 10. Report author and background papers

Gwyndaf Parry, Corporate Planning, Performance and Programme Manager Alwyn Williams, Corporate Business & Performance Analyst Council Plan 2023-2028 Scorecard Report Q3 2024/25 (as presented to the committee in March 2025)



# **Corporate Scorecard 2024/25**

Quarter 4 report

**Prepared by –** Transformation Service

Publication date: June 2025

Mae'r ddogfen hon ar gael yn y Gymraeg / This document is available in Welsh

# 1. Introduction

1.1 The Council Plan 2023-28 identifies six strategic objectives and sets out the key actions and commitments for the next five years.





- 1.2 This scorecard monitoring report for 2024/25 is used to monitor the performance of our Key Performance Indicators (KPIs) in delivering the council's day to day activities that underpin the delivery of the Council Plan.
- 1.3 This year a number of KPIs were new, and many did not have targets and they were included to set a baseline. Trends for these were monitored during 2024/25 with the aim of setting targets in 2025/26 where possible.
- 1.4 The scorecard provides the evidence to enable the Council to monitor its performance and to be data informed when identifying any mitigating actions agreed by the Leadership Team to drive and secure performance improvements into the future.
- 1.5 The results within the scorecard are all cumulative and as such a trend column was made available in Q2 to inform the performance trends from quarter to quarter.
- 1.6 The RAG status for each section of the scorecard, with the exception of financial management which is done from a professional opinion perspective, can be found below:
  - Red more than 10% below target and/or needing significant intervention
  - Amber between 5% & 10% below target and/or requiring some intervention
  - Yellow within 5% of target
  - Green on or above target

### 2. Overview

- 2.1 The majority (82.5%) of the indicators with targets monitored during the quarter performed well against those targets (Green or Yellow RAG).
- 2.2 Seven indicators are currently Red or Amber against targets. They are:
  - 2.2.1 Education 07) Môn Actif Average number of children undertaking swimming lessons throughout the year AMBER 1,747 against a target of 1,900

The number of Anglesey children on the Nofio Môn Swimming programme in Q4 was 1,682 which is a slight decline on the Q3 performance of 1695. This performance brings the average number for 2024/25 to 1,747. These figures do not include children undertaking swimming lessons through the primary schools, for which 3845 children attended sessions during 30-week block.

Demand for places has decreased and there is currently only one centre with a waiting list. The reasons for the decline in demand remain unknown. The service provided enhanced coaching training for some staff members at the end of March through Swim Wales. The enhanced training will further improve the quality of the swimming lessons. The service will work with leisure centres to increase demand for places by promoting the availability of places on the swimming programme.

2.2.2 Housing - 03) The average number of calendar days to let lettable units of accommodation (excluding DTLs) – RED – 54 days, Target – 35 days

This indicator declined further from an average of 47 days to 54 days during Q4. This indicator has many reasons for its decline and they were discussed at length in the <u>Corporate Scrutiny Committee on the 19<sup>th</sup> February</u>. More time is needed to see the impact of the improvements on the performance indicators following the work of the Scrutiny task and the finish group and the resulting interventions put in place by Housing Service.

2.2.3 Housing - 04) Average number of calendar days taken to deliver a Small and Medium Disabled Facilities Grant - Adaptions (<£10k) - AMBER - 195 Days, Target 185 Days; and Housing - 05) Average number of calendar days taken to deliver a Major Disabled Facilities Grant - Adaptions (>£10k) - AMBER - 229 Days, Target 211 Days

Due to danger of overspending, new approvals were put on hold in November. This had a knock-on effect, when the service started approving again and successful contractors had unfortunately moved onto other projects, which delayed the start.

The service is currently reviewing the Disabled Facilities Grant (DFG) policy, which currently provides grants up to the value of  $\pm 10k$  for all applicants and anything over  $\pm 10k$  is currently means tested. The development of new performance indicators or targets for the DFGs against the new policy will be agreed when setting the new scorecard for 2025/26.

#### 2.2.4 Economy - 03) Total number of customers with annual mooring contract - AMBER - 191, Target 210

The number of annual mooring contracts sold is below initial expectations and no further contracts were sold during Q4. There are many reasons for missing the target including improvements at other moorings, the cost of living and ambitious targets.

The service continues to review arrangements for moorings with a new online system nearing completion. A new vessel bought during the year is used to ensure compliance and payment if a vessel is on its mooring.

2.2.5 Climate Change - 02) Percentage of domestic waste reused, recycled, or composted - RED - 65.07%, Target 70%

61.37% of waste was reused, recycled or composted during Q4. This is the same as in 2023/24 and therefore brings the overall annual total to 65.07% for 2024/25.

To mitigate and to try and improve the rate, the council will continue its aim of reducing general waste and increasing recycling by working with the local communities to educate residents. This is a long-term strategy, and results will not change overnight as it requires a behaviour change by the residents.

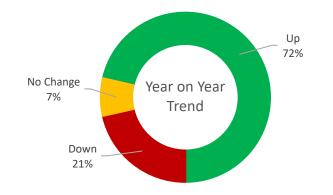
The council has established a programme board to discuss what further mitigations can be put in place. Any significant changes identified by the board will be discussed by the Executive and Scrutiny Committees before any changes are made.

#### 2.2.6 Whole Council Health - 12) % of FOI requests responded to within timescale – AMBER – 83%, Target – 90%

There were 260 FOI requests during Q4 with only 14 of them not responded to in time (95% within timescale) which is an improvement on previous results during the year. This brings the total for the period April to March to 682 FOI responded to within timescale out of the 818 FOI requests received (83%).

The performance of 83% is an improvement on the 80% achieved in 2023/24 and the 72% achieved in 2022/23. The Council remain committed to increasing the response rate for FOIs and the changes implemented during the second half of the year have started to have a positive impact on performance.

- 2.3 Some examples of the good performance seen during the year include:
  - 2.3.1 30 businesses received support to develop the Welsh Language as part of the ARFOR programme before it came to an end
  - 2.3.2 There were over 565,000 visits to Môn Actif Leisure Centres where people undertook exercise during the year, an increase of 50,000 visits compared to the previous year
  - 2.3.3 Only 1.9% of pupils leaving school at the end of year 11 were known not to be in employment, education or training (NEET) for 2024, an improvement on the 4% in 2023. This was possible due to improved identification of young people at risk of being NEET and working closely with them to identify and find successful outcomes.
  - 2.3.4 86% of tenants were satisfied with responsive repairs undertaken at their properties throughout the year, an increase from the 80% that were satisfied in 2023/24
  - 2.3.5 Close to 98% of planning applications are now determined in time
  - 2.3.6 All three road categories were below target with 1.8% in poor condition for A roads, 1.6% in poor condition for B roads and 7.3% in poor condition for C roads.
- 2.4 Our year-on-year performance for all comparable indicators (28 in total) demonstrates that 20 (72%) have improved during the year, 6 (21%) have declined and 2 (7%) have maintained on their performance levels.



# 3. Welsh Language



|       |  | Q1     | Q2  | Q3  | Q4     | Q4<br>Target | Q4<br>RAG | Trend    | 23/24  | Q4 Comments   |
|-------|--|--------|-----|-----|--------|--------------|-----------|----------|--------|---|
|       | 01) The percentage of jobs advertised by the Council as<br>Welsh level 4 or 5                                  |        | 32% | 34% | 38%    |              |           | •        |        | 46% of the jobs advertised in Q4 asked for a welsh level of 4 or 5    |
|       | 02) The number of officers receiving Welsh language training   | 43     | 62  | 66  | 89     |              |           | 1        |        |   |
|       | 03) The number of complaints suggesting a failure to comply with the Welsh Language Standards                  | 2      | 4   | 6   | 8      |              |           | <b>→</b> |        |   |
|       | 04) The number of complaints that were subject to a statutory investigation by the Welsh Language Commissioner | 0      | 0   | 0   | 0      |              |           | →        |        |   |
| Page  | 05) The percentage of visits to Welsh language interface of our main website                                   | 8%     | 7%  | 8%  | 9%     |              |           | 1        |        |   |
| ae 28 | 06) The percentage of Welsh language responses to official consultations                                       | 15%    | 10% | 9%  | 9%     |              |           | <b>→</b> |        |   |
|       | 07) The percentage of followers following the Welsh side of the Council's main social media accounts           | 23%    | 23% | 23% | 23%    |              |           | <b>→</b> |        | 2% increase in Facebook followers<br>and a 1% decrease in X followers |
|       | 08) The number of businesses receiving support as part of the ARFOR programme                                  | 15     | 31  | 30  | 30     |              |           | <b>→</b> |        |   |
|       | 09) The percentage of year 11 pupils studying Welsh [first language]   | 68.46% |     |     | 66.91% |              |           | ¥        | 68.46% |   |

# 4. Social Care and Wellbeing



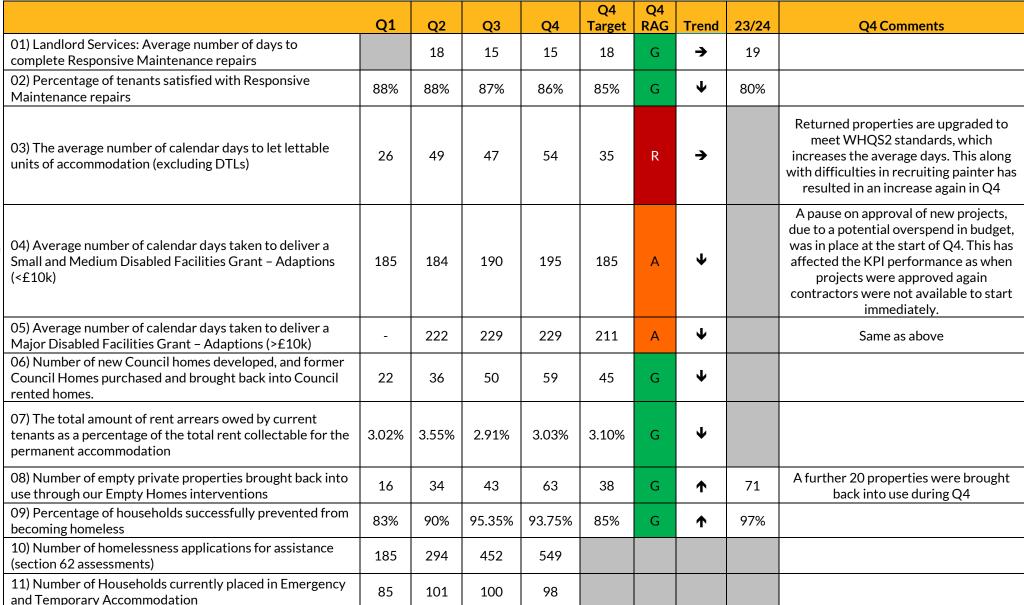
|  | Q1     | Q2     | Q3     | Q4     | Q4<br>Target | Q4<br>RAG | Trend    | 23/24 | Q4 Comments  |
|--|--------|--------|--------|--------|--------------|-----------|----------|-------|--|
| 01) Number of adults in receipt of Direct Payments   | 212    | 226    | 231    | 232    | 224          | G         | ≁        |       |  |
| 02) The percentage of adult protection enquiries completed within statutory timescales   | 89.36% | 90%    | 91.51% | 88.81% | 90%          | Y         | →        | 95%   |  |
| 03) The percentage of adults who have received advice<br>and assistance from the information, advice and<br>assistance service and have not contacted the service in<br>the following 6 months | 94.95% | 92.96% | 91.17% | 86.89% | 85%          | G         | ✦        | 63%   |  |
| 04) Number of older people (aged 65 or over) whom the authority supports in care homes   | 289    | 320    | 291    | 321    | 352          | G         | ↑        |       |  |
| 05) The percentage of carers of adults who received an<br>assessment or review in their own right during the year<br>following a request   | 94.30% | 95.20% | 96.40% | 93.70% | 93%          | G         | ≯        | 98%   |  |
| 06) The average length of time for all children who<br>remain on the Child Protection Register as at end of<br>quarter   | 142    | 128    | 129    | 140    | 270          | G         | ¥        |       |  |
| 07) Children Re-Registered on the Child Protection<br>Register within 12 Months of previous removal from the<br>register   | 0%     | 0%     | 0%     | 0%     | 15%          | G         | <b>→</b> |       |  |
| 08) The percentage of referrals of children that are re-<br>referrals within 12 months   | 7.50%  | 10.09% | 13.04% | 14%    | 15%          | G         | ¥        | 11%   |  |
| 09) The percentage of statutory visits to children on the<br>Child Protection Register due in the year that took place<br>in accordance to regulations   | 94.12% | 92.13% | 90.72% | 91.11% | 90%          | G         | 4        |       |  |
| 10) The percentage of Initial Pathway Plans due in the year that took place within timescales  | 100%   | 100%   | 100%   | 100%   | 85%          | G         | →        |       |  |
| 11) Number of visits to leisure centres  | 130704 | 252090 | 396113 | 565574 | 555371       | G         | ←        | 515k  |  |
| 12) Percentage of NERS clients who completed the exercise programme  |        |        |        | N/A    |              |           |          |       | Data unavailable due to an upgrade<br>to the national database. Estimate<br>60% complete the programme |

# 5. Education



|  | Q1     | Q2     | Q3     | Q4     | Q4<br>Target | Q4<br>RAG | Trend    | 23/24 | Q4 Comments  |
|--|--------|--------|--------|--------|--------------|-----------|----------|-------|--|
| 01) Percentage of pupil attendance in primary schools (termly)                                 | 91.98% | 93.13% | 93.06% | 93.50% | 95%          | Y         | ↑        | 93%   |  |
| 02) Percentage of pupil attendance in secondary schools (termly)                               | 87.10% | 89.23% | 88.28% | 88.3%  | 90.00%       | Y         | →        | 87%   |  |
| 03) Percentage of Year 11 leavers not in Education,<br>Training or Employment [NEET]           |        |        |        | 1.9%   |              |           |          | 4%    |  |
| 04) Percentage of Quality Indicators (with targets) achieved by the library service            |        |        |        | 86%    |              |           |          | 83%   |  |
| 05) Number of schools in Estyn Follow up / Statutory<br>Category                               | 1      | 0      | 0      | 0      |              |           | <b>→</b> |       |  |
| 06) Number of schools with the Eco-schools status  | 29     | 29     | 29     | 29     |              |           | <b>→</b> |       |  |
| 07) Môn Actif - Average number of children<br>undertaking swimming lessons throughout the year | 1847   | 1806   | 1773   | 1747   | 1900         | А         | ¥        |       | The current number of Anglesey<br>children on the Nofio Môn<br>Swimming programme is 1,682<br>which is a slight decline on the<br>Q3 performance of 1695 |
| 08) Number of children and young people excluded permanently from school                       | 14     | 4      | 13     | 21     |              |           | ↑        |       |  |
| 09) Number / proportion of schools with a financial recovery plan                              | 6      | 6      | 6      | 6      |              |           | →        |       |  |

# 6. Housing





# 7. Economy



|        |  | Q1    | Q2    | Q3    | Q4     | Q4<br>Target | Q4<br>RAG | Trend    | 23/24 | Q4 Comments   |
|--------|--|-------|-------|-------|--------|--------------|-----------|----------|-------|---|
|        | 01) % of economic and development / regeneration grant funding received and implemented  | 38%   | 41%   | 53%   | 73%    |              |           | ↑        |       |   |
|        | 02) Percentage of council business units let   | 86%   | 90%   | 93.8% | 95%    | 70%          | G         | <b>↑</b> |       |   |
|        | 03) Total number of customers with annual mooring contract   | 179   | 190   | 191   | 191    | 210          | А         | <b>→</b> |       | No further contracts were sold during Q4                                    |
| Page ( | 04) Percentage of all planning applications determined in time   | 96.5% | 97.4% | 97.5% | 97.80% | 90%          | G         | <b>↑</b> | 96%   | Consistent performance during the year despite an increase in applications  |
| 32     | 05) Percentage of planning enforcement cases investigated within 84 days   | 96.9% | 91.7% | 92.2% | 92.4%  | 80%          | G         | <b>↑</b> | 87%   |   |
|        | 06) Planning appeals allowed as a percentage of all planning applications determined   | 1%    | 0.86% | 0.58% | 0.88%  |              |           | ¥        |       |   |
|        | 07) Percentage of high-risk businesses subject to<br>planned inspections that were inspected to ensure<br>compliance with Food Hygiene Legislation | 71%   | 83%   | 85.3% | 89%    | 90%          | Y         | ↑        |       | Good progress during the quarter,<br>however the target was slightly missed |
|        | 08) Percentage of food establishments that meet food hygiene standards   | 98%   | 98%   | 98.5% | 98.5%  | 95%          | G         | <b>→</b> | 98%   |   |

# 8. Climate Change



|      |   | Q1     | Q2     | Q3     | Q4     | Q4<br>Target | Q4<br>RAG | Trend    | 23/24 | Q4 Comments   |
|------|---|--------|--------|--------|--------|--------------|-----------|----------|-------|---|
|      | 01) Total carbon emissions from council buildings (tC02e)                     |        |        |        | 4184   |              |           |          |       |   |
|      | 02) Percentage of domestic waste reused, recycled,<br>or composted            | 67.52% | 67.46% | 66.05% | 65.07% | 70%          | R         | ¥        | 65.0% | 61.37% of waste was reused, recycled or<br>composted during Q4. This is the same as in<br>2023/24 and therefore brings the overall<br>annual total to 65.07% for 2024/25. |
| Page | 03) Percentage of waste reused, recycled, or composted from Council buildings | 48%    | 48%    | 48%    | 47%    |              |           | ¥        |       |   |
|      | 04) Percentage of streets that are clean                                      | 96.6%  | 97.5%  | 97.90% | 97.80% | 96%          | G         | ¥        | 97%   |   |
| 33   | 05) Average number of working days taken to clear fly-tipping incidents       | 0.04   | 0.04   | 0.09   | 0.08   | 1            | G         | ¥        | 0.13  |   |
|      | 06) Percentage of A roads in poor condition (annual)                          |        |        | 1.8%   | 1.8%   | 2.7%         | G         |          | 2.7%  |   |
|      | 07) Percentage of B roads in poor condition (annual)                          |        |        | 1.6%   | 1.6%   | 2.3%         | G         |          | 2.3%  |   |
|      | 08) Percentage of C roads in poor condition (annual)                          |        |        | 7.3%   | 7.3%   | 7.5%         | G         |          | 7.5%  |   |
|      | 09) Total carbon emissions from council fleet (tC02e inc WTT)                 | 162    | 320    | 451    | 613    |              |           | ≁        |       |   |
|      | 10) Proportion of low carbon (electric) vehicles within the council fleet     | 12%    | 17%    | 17%    | 17%    |              |           | <b>→</b> |       |   |
|      | 11) Number of Council operated electric vehicle chargers                      | 49     | 49     | 49     | 49     |              |           | <b>→</b> |       | 49 charging points with 64 available chargers   |

# 9. Whole Council Health

|   | RAG | Trend    | Budget       | Actual       | Variance<br>(%) |
|---|-----|----------|--------------|--------------|-----------------|
| 01) Forecasted end of year outturn (Revenue)                        | G   | ↑        | £179,739,000 | £176,709,000 | -1.69%          |
| 02) Forecasted end of year outturn (Capital)                        |     | 1        | £74,408,000  | £64,726,000  | -17.45%         |
| 03) Income v Targets (excluding grants)                             | G   | 1        | -£12,109,776 | -£15,757,105 | 30.12%          |
| 04) Forecasted general balances at end of year                      |     |          |              | -£13,258,260 |                 |
| 05) Cost of borrowing - % of budgeted revenue expenditure           | G   | ¥        | 2.68%        | 2.16%        | 0.52%           |
| 06) No of Services forecast to overspend by over 5% of their budget |     | ◆        |              | 1            |                 |
| 07) % of Council Tax collected (for last 3 years)                   | Y   | <b>→</b> |              | 97.8%        |                 |
| 08) % of Sundry Debtors collected (for last 3 years)                | Y   | ↑        |              | 94.5%        |                 |

|   | Q1   | Q2   | Q3   | Q4   | Q4<br>Target | Q4<br>RAG | Qtr<br>Trend | Q4 Comments   |
|---|------|------|------|------|--------------|-----------|--------------|---|
| 09) Total number of complaints upheld / partially upheld                                      | 1    | 3    | 4    | 7    | 12           | G         | ¥            | 6 Corporate and 1 Social Services   |
| 10) Total % of written responses to complaints within 20 days (Corporate)                     | 83%  | 83%  | 86%  | 91%  | 80%          | G         | <b>↑</b>     |   |
| 11) Total % of written responses to complaints within 15 days (Social Services)               | 100% | 100% | 100% | 100% | 80%          | G         | <b>→</b>     |   |
| 12) % of FOI requests responded to within timescale   | 83%  | 82%  | 78%  | 83%  | 90%          | А         | Ť            | Improvement during Q4 with only 14 of the 260 FOI requests being late for the period. |
| 13) Proportion of queries dealt with and closed by Cyswllt<br>Môn (not forwarded to Services) | 50%  | 51%  | 48%  | 40%  |              |           | ê            |   |
| 14) Number of staff authority wide staff, including teachers and school based staff (FTE)     | 2406 | 2397 | 2388 | 2398 |              |           | 4            |   |
| 15) Sickness absence - average working days/shifts lost                                       | 2.09 | 3.93 | 6.53 | 9.11 | 9.25         | G         | 1            |   |
| 16) Short Term sickness - average working days/shifts lost per FTE                            | 0.93 | 1.63 | 2.80 | 3.96 |              |           | <b>→</b>     |   |
| 17) Long Term sickness - average working days/shifts lost per FTE                             | 1.16 | 2.3  | 3.73 | 5.15 |              |           | <b>→</b>     |   |
| 18) Local Authority employees leaving (%) (Turnover)  |      |      |      | 8%   |              |           | ↑            | 8% turnover compared to 9% in 2023/24   |
| 19) % of posts advertised and filled during first round of advertising                        |      | 75%  | 74%  | 70%  |              |           | ≯            |   |

### 10. Conclusion and Recommendations

- 10.1 The performance of 82.5% of the performance indicators performing above target or within 5% tolerance of their targets for the year is positive.
- 10.2 It demonstrates that services are operating in line with the values and general principles of the Council.
- 10.3 Recommendation that the Leadership Team manage, investigate and secure improvements into the future for the following KPIs:
  - 10.3.1 Education 07) Môn Actif Average number of children undertaking swimming lessons throughout the year
  - 10.3.2 Housing 03) The average number of calendar days to let lettable units of accommodation (excluding DTLs)
  - 10.3.3 Housing 04) Average number of calendar days taken to deliver a Small and Medium Disabled Facilities Grant
  - 10.3.4 Housing 05) Average number of calendar days taken to deliver a Major Disabled Facilities Grant
  - 10.3.5 Economy 03) Total number of customers with annual mooring contract
  - 10.3.6 Climate Change 02) Percentage of domestic waste reused, recycled, or composted
  - 10.3.7 Whole Council Health 12) % of FOI requests responded to within timescale

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# Isle of Anglesey County Council Scrutiny Report

| Committee:      | Corporate Scrutiny Committee     |
|-----------------|----------------------------------|
| Date:           | 17/6/2025                        |
| Subject:        | Annual Delivery Document 2025/26 |
| Scrutiny Chair: | Cllr Jeff Evans                  |

#### 1. Who will be the portfolio holder presenting / leading the report?

| Portfolio Holder             | Role  |
|------------------------------|---|
| Councillor Carwyn Jones      | Portfolio holder for Corporate Business and |
|                              | Customer Experience                         |
| Service Officer (Supporting) | Role  |
| Carys Edwards                | Head of Profession HR and Transformation    |
| Gwyndaf Parry                | Corporate Planning, Performance and         |
|                              | Programme Manager                           |

#### 2. Why the Scrutiny Committee is being asked to consider the matter

It is the Committees's responsibility, in line with its Terms of Reference to:

The focus of the Committee's work will be to secure assurance regarding the performance / delivery of all services, ensuring the Council achieves its corporate and service objectives (as outlined in its Corporate Business Plan, Annual Budget, Budget and Policy Framework, Performance Management Framework, Corporate Policies or their successor plans and policies) and to support and make recommendations for continuous improvement.

#### 3. Role of the Scrutiny Committee and recommendations

- □ For assurance
- Solution For recommendation to the Executive
- □ For information

#### Recommendation(s):

The Corporate Scrutiny Committee is requested to propose the Annual Delivery Document 2025/26 for approval by the Executive.

# 4. How does the recommendation(s) contribute to the objectives of the Council's Plan?

The annual deliver document sets out the Councils key work streams for 2025/26 in line with the Councils six strategic aims, it will contribute towards monitoring if the Council is on track to achieve the strategic objectives within the Council Plan

#### 5. Key scrutiny themes

Key themes the Scrutiny Committee should concentrate on:

- The Annual Delivery Document offers an ambitious set of actions for the forthcoming year. Does the plan give confidence that the Council is working towards achieving its objectives by 2028
- 2. Is there a robust performance monitoring process in place during the year to ensure the plan is achieved.

#### 6. Key points / summary

This document details the work that the Council will be undertaking during 2025/26 to achieve the ambitious aspirations set in the Council Plan 2023-2028.

This will be undertaken and delivered in a collaborative manner whilst also acknowledging that the Council's day-to-day activities will also be realised.

All front line and support staff will be integral to its successful delivery.

#### 7. Impact assessments

7.1. Potential impacts on groups protected under the Equality Act 2010

Not applicable - Impact Assessments will be undertaken on associated work-streams of the Annual Delivery Document in order to assess the impact of changes on equality and the Welsh language

7.2. Potential impacts on those experiencing socio-economic disadvantage (strategic decisions)

As above

7.3. Potential effects on opportunities to use Welsh and not treat the language less favourably than English

As above

#### 7.4. Potential impact on the Council's Net Zero Carbon target

#### As above

#### 8. Financial implications

The financial implications related to the delivery of the Annual Delivery Document are noted in the yearly budget setting process.

#### 9. Appendices

Annual Delivery Document 2025/26

#### 10. Report author and background papers

Gwyndaf Parry Corporate Planning, Performance and Programme Manager



# Annual Delivery Document 2025/26

Publication Date: June 2025

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## **Annual Delivery Document**

This document details the work the Council will undertake during 2025/26 to achieve the ambitious aspirations set out under each of the strategic objectives within the Council Plan 2023 – 2028.

## Council Plan 2023-2028 - Strategic Objectives

The Council Plan is the key document serving as a focal point for decision-making at all levels; providing a framework to plan and drive forward priorities; shape annual spending; monitor performance and progress.



## Council Plan 2023–2028 – Values

The Council Plan 2023-28 is underpinned by the organisation's core values, which are used to develop and guide the vision, strategic plans and services.



## Respect

We are respectful and considerate towards others regardless of our differences.



# Collaborate

We work as a team, with our communities and partners to deliver the best outcomes for the people of Anglesey.



Honesty We are committed to high standards of conduct and integrity.

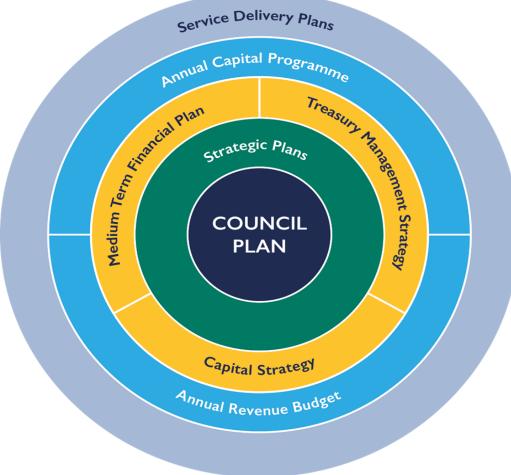


## Champion the Council and the island

We create a sense of pride in working for the Council and present a positive image for the Council and the Island.

## **Strategic Circle**

The strategic circle identifies the plans in place to ensure we are able to achieve our priorities and objectives. This plan is a key strategic plan that aligns with the Council's Plan and contributes to the achievement of the strategic objectives and vision.



Welsh Language Increasing opportunities to learn and use the language:

| By 2028 we will have:  | In 2025/26 we will:   |
|--|---|
| Ensured that when our Welsh language<br>promotion strategy is revised in 2026 it is<br>appropriate to respond to the results of<br>the last census                               | <ul> <li>Complete a secret shopper review of Welsh language provision amongst council services</li> <li>Undertake a self-assessment of compliance against Welsh language standards</li> </ul>   |
| Updated our Welsh language policy and<br>developed a new policy on the use of<br>Welsh in the workplace  | <ul> <li>Implement the Welsh Language Policy and develop an action plan for 25/26</li> <li>Test staff awareness and understanding of the Welsh Language standards and policy.</li> </ul>  |
| Expanded our training offer to create<br>increased opportunities for our staff,<br>councillors, partners and the island's<br>residents to develop their Welsh language<br>skills | <ul> <li>Provide opportunities for staff and elected members to improve their Welsh language skills by:         <ul> <li>hosting five Welsh language training classes</li> <li>regular campaigns, at least once a month, to encourage the use of Welsh language</li> <li>work with partners to increase use of Welsh in the workplace</li> </ul> </li> <li>Support and coordinate arrangements for the Eisteddfod yr Urdd Mon 2026</li> </ul> |

# **Social Care and Wellbeing** Providing the right service at the right time:

| By 2028 we will have:                                       | In 2025/26 we will:  |
|---|--|
| Reviewed and modernised the way we provide care and support | <ul> <li>Work together to be an age friendly island through preventative activities:         <ul> <li>Identify a convenient location that offers opportunities to assess, promote and develop independent living skills</li> </ul> </li> <li>Transform day services by continuing to work with partners to maintain day activities in community locations within Holyhead area and expand the model in central and east Anglesey area.</li> <li>Work to maintain the improved lower numbers of school and care leavers who are NEET (Not in Education, Employment or Training) and work to reduce</li> </ul> |
|   | <ul> <li>further where possible</li> <li>Welcome over 500,000 visits to Mon Actif centres</li> <li>Invest £1M in Mon Actif facilities: <ul> <li>Plas Arthur; improve and modernise across the building</li> <li>Holyhead; new fitness equipment</li> <li>Amlwch; refurbish changing rooms</li> <li>Inspection of all swimming pools</li> </ul> </li> <li>Ensure there is a modern Social Care database (Connecting Care) in place to replace WCCIS. In 25/26 we will aim to ensure Data and information is transferred successfully.</li> </ul>  |
| Improved and extended the supported housing provision       | <ul> <li>Maximising and modernising 'Supported Housing' by creating 12 additional capacity and units of a high standard, to include:         <ul> <li>Old market site, Valley (4 units)</li> <li>Pencoed, Rhostrehwfa (4 units)</li> <li>Maes y Ffridd, Gwalchmai (4 units)</li> <li>Caergybi and Llangefni</li> </ul> </li> <li>Complete two housing developments to give approx. 8 people a new home in Valley and Llangefni</li> </ul>  |

|  | <ul> <li>Identify an additional program of 3 suitable properties to meet the lifetime<br/>requirements of service users</li> </ul>  |
|--|---|
| Extended opportunities for people to<br>receive care closer to their local<br>communities                | <ul> <li>Increase participation in the integrated community hubs, host a minimum of 6 community forums and improving the accessibility of the hubs, providing social prescribing services within some of the hubs</li> <li>Work with key partners and community organisations to develop preventative opportunities to improve individuals' health and wellbeing, to include:         <ul> <li>Open Canolfan Glanhwfa Community Hub - to host the Anglesey Dementia Centre by October 2025</li> <li>Expand the Nifty60s programme to a further six communities by Oct 2025</li> <li>Work with Seiriol Alliance to pilot a community transport project in July 2025</li> </ul> </li> <li>Reduce loneliness and isolation by organizing 11 events that bridge generations:         <ul> <li>2 sporting memories events by December 2025</li> <li>5 Dawns i bawb intergenerational activities in our care homes by March 2026</li> </ul> </li> </ul> |
| Developed additional internal provision<br>for looked after children, Cartrefi Clyd and<br>foster carers | <ul> <li>Identifying properties for a further two Cartrefi Clyd properties on the island</li> <li>Aim to have an additional seven foster care placements (beds) during 25/26</li> <li>Extend and improve childcare provision:         <ul> <li>Increase children eligible</li> <li>Increase take up of childcare offer</li> <li>Improve quality of childcare settings</li> <li>Measure parental satisfaction</li> </ul> </li> </ul>   |

## Education

Ensuring an effective provision for today and for future generations:

| By 2028 we will have:  | In 2025/26 we will:   |
|--|---|
| Ensured that the communities for learning<br>modernisation strategy creates effective<br>schools with strong leadership and an<br>appropriate teaching environment | <ul> <li>Consult on a proposal for a new Ysgol Uwchradd Caergybi during June and July.<br/>Prepare and submit a Strategic Outline Business case to Welsh Government in Q3.</li> <li>Produce and implement a new strategic plan to develop a closer working</li> </ul> |
| Developed the Welsh language across all  | <ul> <li>relationship between the current post-16 education providers.</li> <li>Immersing 96 pupils with little or no Welsh skills through language centres</li> </ul>  |
| learning settings by realising the aims,   | • Initial sing 70 pupils with fittle of no weish skins through language centres   |
| objectives and outcomes set in the 'Welsh<br>in Education Strategic Plan'  | • Developing a 5 year Welsh language improvement scheme in Ysgol Llanfawr, Santes Fair and Ysgol Uwchradd Caergybi  |
|  | • Ensure that 100% of learners year 6 receive an assessment in Welsh language participation and proficiency.  |
| Ensured the best possible experiences and<br>progress for children and young people by<br>delivering the Curriculum for Wales in all                               | <ul> <li>Implement a strategic plan and work with schools to increase attendance in<br/>Anglesey schools to 95%</li> </ul>  |
| learning communities across the island   | Ensure that Curriculum for Wales and assessment and transfer processes are in place in all schools  |
|  | • Ensure that each catchment area works together from school to school to support children and young people in developing their key skills and digital skills   |
|  | • Work towards 100% completion of Group A, B and C safeguarding training for the staff that require the relevant training level.  |
|  | <ul> <li>Work towards becoming a Trauma Informed Island – Supporting two more schools to<br/>achieve TIS accreditation</li> </ul>   |

|   | • Review processes of delivery maps for ALN and Inclusion in all schools, which enable the monitoring, suitability, quality and outcomes of learners with ALN and CH   |
|---|--|
| Increased educational opportunities for<br>adults so that Anglesey's residents can<br>continue to develop personally throughout | <ul> <li>To set up a programme of activities to be held at the Creu / Ffiws Café at Holyhead<br/>Market Hall. Working in partnership with Menter Môn and Mencap Môn</li> </ul>   |
| their lives   | <ul> <li>Assisting children and their families to access educational activities and Community<br/>Schools Officers working in partnership to assist children and their families in<br/>accessing educational and community activities outside of traditional school hours<br/>in order to engage families with schools. A target of 50% of schools offering<br/>community use spaces.</li> </ul> |
|   | • Lifelong Learning Course Scheme fully implemented through partnership with Grwp Llandrillo Menai.  |

**Housing** Ensuring that everyone has the right to call somewhere 'home':

| By 2028 we will have:  | In 2025/26 we will:  |
|--|--|
| Addressed the energy efficiency/fuel<br>poverty agenda and will be working<br>towards achieving the Welsh Housing<br>Quality Standards 2023                                    | <ul> <li>By 31<sup>st</sup> March 2026 we will increase the number of properties complying with the WHQS 2023 energy target of SAP 75 from 30% to 40%; a target increase of 400 properties.</li> <li>North Anglesey poverty action plan – whole Council approach to improve socio-economic factors</li> <li>By 31<sup>st</sup> March 2026 all Council properties will have Target Energy Pathways</li> </ul> |
| Opened a third extra-care housing scheme with plans in place for a fourth  | <ul> <li>Secure funding and planning permission for a new Extra Care development at<br/>Tyddyn Mostyn, Menai Bridge</li> </ul>   |
| Increased the choice and number of homes<br>available for the island's residents,<br>together with assisting households to<br>purchase their first homes                       | <ul> <li>Review Common Housing Allocation Policy (CHAP) to incorporate learning from current CHAP alongside legislative changes. Launch a new CHAP in 2025.</li> <li>Develop 45 new housing units</li> <li>Facilitate the renovation of 60 empty houses</li> <li>Assist up to 6 first time buyers to enter the housing market</li> </ul>   |
| Conducted a housing market needs<br>assessment, together with an annual<br>housing prospectus, allowing us to report<br>on the increase in the supply of affordable<br>housing | • Deliver on the void turn around action plan 31 <sup>st</sup> March 2026  |
| Agreed the priorities for tenant<br>participation activities and the allocation<br>of resources to include the voice of our<br>tenants in our services                         | <ul> <li>Deliver our Customer Experience plan – 10% month on month increase in CRM contacts by tenants</li> <li>Full review of all Performance Management reporting to ensure they achieve our data-led approach and in turn, improving performance with emphasis on lower performing areas.</li> <li>Achieve digitalisation re: Telecare by September 2025</li> </ul>                                       |

**Economy** Promoting opportunities to develop the island's economy:

| By 2028 we will have:   | In 2025/26 we will:  |
|---|--|
| Supported low carbon energy production schemes                            | <ul> <li>Work with partners to realise a potential new nuclear project at Wylfa in a manner that minimises impact and secures maximum local socio-economic benefits</li> <li>Provide support and advice to Menter Môn on the development of a Hydrogen Hub in Holyhead.</li> <li>Influence and collaborate with the UK Government, the Welsh Government and the other key stakeholders on large scale energy developments</li> <li>Fully engage with the Maen Hir Solar Farm developer and other key stakeholders during the DCO process (including preparation for and attendance at public hearings, ensuring that the impacts and benefits are dealt with)</li> </ul>   |
| Worked together to realise circular economy objectives                    | • Extending the arrangements to collect items that can be reused (rather than recycled) to include, creating a dedicated role to collect items for reuse in Penhesgyn  |
| Developed new business units to help local<br>businesses grow and develop | <ul> <li>Secure capital funding to construct 10 new business units in Amlwch</li> <li>Secure capital funding to redevelop the marine terminal building in Amlwch</li> <li>Continue to progress the North Anglesey Economic Regeneration Plan by:         <ul> <li>Securing capital funds to construct new business units and redevelop the redundant Marine Terminal Building; and secure external grant funds to support project development activities and other interventions;</li> <li>Engage and work with the private sector to lever in inward investment;</li> <li>Targeted investment and regeneration efforts into the High Street;</li> <li>Support site owners in their efforts to tackle brownfield and problematic sites.</li> </ul> </li> </ul> |

|  | <ul> <li>Oversee the delivery of Anglesey's Town Centre Improvement Strategy.</li> <li>Continue to allocate grants and lead on town centre interventions and allocate funding through Shared Prosperity Funding (SPF) and the Welsh Government supported Transforming Towns initiative.</li> </ul>   |
|--|--|
| Capitalised on additional investment for the benefit of the local economy  | <ul> <li>Collaborate with key stakeholders to move forward, secure and establish a successful Ynys Môn Freeport Programme in line with UK and Welsh Government requirements, and establish robust governance arrangements</li> <li>Secure external funding to address the needs of the Island and economic opportunities on Anglesey e.g. SPF and LUF - Maintain a commercial approach in relation to the management of Leisure Centres</li> </ul>   |
| Grown and promoted the visitor economy<br>in a respectful and sustainable manner to<br>secure benefits for our communities and<br>visitors | <ul> <li>Deliver the Designated Landscape action plan to ensure to ensure Council and Welsh Government priorities for nature recovery, climate change mitigation and are delivered.</li> <li>Work with partners to deliver tree planting programmes and river catchment work to help improve water quality.</li> <li>Increase opportunities for farmers within the Designated Landscape and its buffer zone to deliver habitat enhancements.</li> <li>Work with Farmers to deliver a sustainable farming model, through the Ffermio Bro trial of the Sustainable Farming Scheme.</li> <li>Deliver a range of activities to conserve and enhance the special qualities of the AONB</li> <li>Manage a new Destination Management Plan (DMP) (2023-2028):</li> <li>Establish a New Destination Partnership</li> <li>Delivery of key projects to improve infrastructure and visitor experience, and reducing the negative impact and pressure Collaborate with the Welsh Government to improve visitor activities of cruise ships arriving at Holyhead</li> <li>Continue to review emerging proposals related to the introduction of a Visitor Levy to fully understand the associated opportunities and issues for the Island.</li> </ul> |

|  | <ul> <li>Focus on Coastal Path enhancements through external funding sources and link this infrastructure improvement with nature enhancement projects to further enhance the coastal path user experience.         <ul> <li>Identify sites for significant improvements, following a full survey of habitat enhancement opportunities was conducted and has,</li> <li>Utilise the Shared Prosperity Fund (SPF) to augment existing Coastal Path funding to improve path infrastructure.</li> </ul> </li> </ul> |
|--|---|
| Redeveloped redundant industrial sites and brownfields | <ul> <li>Support land owners to see redundant industrial sites be redeveloped,<br/>including; the old Anglesey Aluminium site, Two Sisters site, Rhosgoch, Octel<br/>(Amlwch), old Peboc site, Llangefni and old Lairds industrial site Beaumaris.</li> </ul>   |

**Climate Change** Responding to the crisis, tackling change and working towards being a net zero organisation by 2030:

| By 2028 we will have:  | In 2025/26 we will:  |
|--|--|
| Minimised our direct carbon emissions to<br>ensure that the net zero 2030 target is<br>achievable                  | <ul> <li>Publish a Net Zero Strategic Plan 2025 - 2030 (consider 18 recommendations from the WLGA net zero review).</li> <li>Establish a Biodiversity group to move forward the Council land management approach.</li> <li>Progress the Fleet Transformation Plan by increasing the number of low carbon vehicles (budget 48K) (dependent on capital and grant funding), and:         <ul> <li>Investigate undertaking a pilot for home charging of Council EV fleet</li> <li>Complete the development and commission the solar car ports in Llangefni</li> </ul> </li> <li>Install low carbon heating systems in 24 council buildings.</li> </ul> |
| Increased recycling rates  | <ul> <li>Work towards achieving the Welsh Government target to recycle 70% of household waste and waste from council buildings</li> <li>Increase recycling rates for waste collected from Council buildings to 60%</li> <li>Reduce fly tipping incidents by 10% (compared to 24/25 figures)</li> </ul>   |
| Ensured that services consider climate<br>change and biodiversity as fundamental<br>issues when reaching decisions | <ul> <li>Implement flood control plans across the island (dependent on WG funding):         <ul> <li>Menai Bridge</li> <li>Llanfairpwll</li> <li>Lon Trearddur</li> <li>Bodffordd</li> <li>Porth Diana</li> </ul> </li> </ul>  |

|  | • Bring our SAB arrangements in house - develop and implement new arrangements for SAB; to include generate income from consulting before applications are submitted.             |
|--|---|
| Creating extensive low carbon travel options for the island's residents and visitors | <ul> <li>Implementing active travel plans between Malltraeth and Newborough</li> <li>Trial a community transport scheme to link rural areas with main transport routes</li> </ul> |
|  | <ul> <li>Implement changes to the 20mph speed limit at 27 locations</li> <li>Install public EV charging points at up to 14 sites across the island (dependent)</li> </ul>         |
|  | <ul> <li>Install public EV charging points at up to 14 sites across the island (dependent<br/>on external funding and appointing a suitable supplier).</li> </ul>                 |

# Isle of Anglesey County Council Scrutiny Report

| Committee:      | Corporate Scrutiny                                   |  |
|-----------------|--|--|
| Date:           | 17/06/2025   |  |
| Subject:        | Canolfan Addysg y Bont Roof Repair – Lessons Learned |  |
| Scrutiny Chair: | Councillor Jeff Evans                                |  |

#### 1. Who will be the portfolio holder presenting / leading the report?

| Portfolio Holder             | Role  |
|------------------------------|---|
| Councillor Gary Pritchard    | Portfolio holder for Highways, Waste & Property |
| Service Officer (Supporting) | Role  |
| Huw Percy                    | Head of Service - Highways, Waste &             |
|                              | Property  |

#### 2. Why the Scrutiny Committee is being asked to consider the matter

In order to update the Members on the steps that have been taken, and the lessons learnt since the discovery of a defective roof at Canolfan Addysg y Bont in 2021.

#### 3. Role of the Scrutiny Committee and recommendations

 $\boxtimes$  For assurance

□For recommendation to the Executive

□For information

Recommendation(s):

To note the lessons learnt and the steps taken to implement them, as included in the Action Plan included in Appendix A.

# 4. How does the recommendation(s) contribute to the objectives of the Council's Plan?

Implementing changes from the lessons that have been learnt will mitigate the risks involved with any future projects, reduce the likelihood of other similar failures in the future, thus preventing the Council's reserves from having to be used.

#### 5. Key scrutiny themes

Key themes the Scrutiny Committee should concentrate on:

- 1. The lessons learnt since the discovery of the defective roof, namely:
  - The type of roof and the need to include roof construction and finishes as a specific design and build package commissioned from specialist designers / installers.
  - Holding design workshops to facilitate peer reviews.

- Provide officers involved in procurement and design of new buildings with appropriate training.
- Improve document retention arrangements.
- Review the business continuity arrangements for the school.
- 2. Progress on the Action Plan

#### 6. Key points / summary

As a result of this matter, processes and decisions have been reviewed and lessons identified relating to:

- Design and Building Work
- Contractual Arrangements
- Document Retention
- Business continuity arrangements

These are detailed in section 4 of the report.

#### 7. Impact assessments

7.1. Potential impacts on groups protected under the Equality Act 2010

Reduces the likelihood of disruption to pupils, parents, and staff in the future, some of whom may be protected under the Equalities Act 2010

7.2. Potential impacts on those experiencing socio-economic disadvantage (strategic decisions)

Reduces the likelihood of disruption to pupils, parents, and staff in the future, some of whom may be experiencing socio-economic disadvantage.

7.3. Potential effects on opportunities to use Welsh and not treat the language less favourably than English

No potential effects identified

#### 7.4. Potential impact on the Council's Net Zero Carbon target

A decision not to construct "green roofs" moving forward should not have a negative impact on the Council's carbon emissions.

#### 8. Financial implications

The cost of replacing the roof was £2.6m. This was funded from the Council's General Reserve. The costs of implementing the Action Plan are minimal. No further expenditure is foreseen.

#### 9. Appendices

Appendix A – Action Plan

## 10. Report author and background papers

Meilir Hughes, Chief Property and Assets Officer

#### 1. <u>PURPOSE OF THE REPORT</u>

- **1.1** The purpose of this report is to record the lessons learnt since the discovery of the roof failure at Canolfan Addysg Y Bont, to include:
  - steps taken to reduce the probability of premature failure of building components, including roofs in new build schools.
  - steps taken to ensure that the Council maximises the legal recourse available against third parties in the event of any building component failures in future.
- **1.2** The report seeks to assure all stakeholders that the deficiencies in building technology and design, and contract setting, and management arrangements have been acknowledged and are being addressed.

### 2. BACKGROUND

- **2.1** Canolfan Addysg y Bont was completed in February 2014. During 2021, it became apparent that sections of the roof were at risk of failure and had to be replaced.
- **2.2** In the interest of expediency, the Council authorised the funding of the work to repair / replace the roof from its General Reserves with the intention of pursuing a claim against the main contractor for costs. The remedial work was completed by January 2023 at a total cost of £2.6 million, that included over £418k for scaffolding, and £550k to prepare and provide temporary classrooms.
- **2.3** Officers attempted to recover the cost of the remedial work, as well as any other related costs from the party / parties considered liable for the defective roof by way of an out of court settlement. External solicitors and an expert witness were commissioned to advise on the prospect of success of pursuing a claim through the courts.
- **2.4** Ultimately, an out of court settlement was not reached. In an extraordinary meeting held on 12/12/2024, the Full Council approved officer's recommendations not to issue proceedings, accept that the evidence was against the Council and abandon any claim to recover the expenditure in replacing the school's roof.
- **2.5** Several Services within the Local Authority worked closely with Canolfan Addysg Y Bont to mitigate the impact of the disruption to learners as much as possible. This included relocating some learners to an adjacent secondary school, others to the Leisure Centre (where an area was refurbished for educational purposes) and procuring an outdoor mobile classroom to accommodate other learners. Estyn, the education and training inspectorate for Wales, noted in its inspection report of 2024 on Canolfan Addysg Y Bont: "The school has faced a very challenging period due to problems with the roof of the building. The leadership team, including members of the governing body, has worked relentlessly to overcome this challenge and ensure a minimal effect on provision and pupils' well-being."

#### 3. CURRENT POSITION

- **3.1** Whilst resigned to abandoning any claim to recover the expenditure, assurances have been sought by both the Leadership Team, the Executive and Elected Members that lessons have been learnt and steps taken to guard against a similar situation in future.
- **3.2** The structure of the original roof had an expected life of 50 years, and the green roof covering a minimum expected life of 20 years. The structure of the replacement roof has a similar expected life, and the Single Ply Membrane system has a 20 year guarantee.

We would have expected to have undertaken some works to the original roof covering from 2034, we do not expect to have to undertake substantial work to the replacement roof until 2043 at the earliest.

#### 4. LESSONS LEARNT

The lessons identified are outlined below and most have either been implemented, are in progress, or will be implemented on all future construction projects:

#### 4.1 Design and Building Work

- 4.1.1 The sedum roof was constructed using timber cassettes. These cassettes had become wet and caused the sedum roof to sag. How or when the cassettes became wet has never been established, although the expert opinion is that it was due to a combination of factors.
- 4.1.2 Moving forward no cold roof SIPS roof construction or any 'green' roofs will be used. Since CAYB was built in 2013, the Property Section have delivered 5 other schools, none of which include either cold roofs or green roof finishes (The only green roof on IOACC Schools is a small roof at the original Ysgol y Graig, it was competed 2009 and is performing well.)
- 4.1.3 On future projects, only fully warm roof SIPS construction build-up and finishes will be specified with the finishes fully designed and built as specialist packages by specialist designers / installers to include Full Warranties and Condensation Risk Analysis. The replacement roof at CAYB was completed in accordance with this specification.
- 4.1.4 Moving forward, design workshops will be held at various stages of design and construction to review all specialist packages ensuring appropriate peer review and securing input into design choices. Design workshops were held with roofing specialist Bauder and the SIPS Frame manufacturer on the most recent development, and workshops will be used in the future.

#### 4.2 Contractual Arrangements to maximise the legal recourse available

4.2.1 When Canolfan Addysg y Bont was designed, responsibility for designing the roof did not fall solely onto one party.

- 4.2.2 On future complex new systems within projects, the design will be included within the contractor's Designed Portion in order to ensure that liability rests with one party as opposed to several.
- 4.2.3 Future projects will include within the Contract and Tender Documents a stipulation that the Roof System Manufacturer must carry out regular site inspection of the roofing works by their approved installers and to produce and issue detailed reports. This has been implemented on the repairs to CAYB where regular site inspections carried out and reports issued by the Roof Finish manufacturers.
- 4.2.4 Moving forward, a greater number of site Inspections will be carried out with record photographs taken of all stages of project. This has been and will continue to be implemented.
- 4.2.5 On future projects, a detailed Contractor's Design Portion Document will be produced at Tender Stage and for inclusion within the Contract Documents. This will provide further clarification and detailed breakdown of exactly which design elements the main contractor will be responsible for under the contract for the avoidance of doubt. This lesson is an output of the Expert Witness' advice and will be implemented in future projects which include any Contractor's Design Portions.

#### 4.3 Document Retention to maximise the legal recourse available

- 4.3.1 The Council was at a disadvantage when trying to establish where liability for the roof failure rested because several key documents were unavailable. This was because some documents had been left in individual officers' email accounts, as opposed to being saved to shared files, and the drives that could no longer be accessed
- 4.3.2 Improvements to the filing of project correspondence will ensure that all relevant project related documents, including emails are archived appropriately. This lesson is being applied retrospectively to completed projects and will also be implemented for all future projects.

#### 5. <u>RECOMMENDATIONS</u>

**5.1** To note the lessons learnt and the steps taken to implement them, as included in the Action Plan included in Appendix A.

## Appendix A

| No  | Action  | Complete By | Responsibility                       | Update  | RAG Status |
|-----|---|-------------|--------------------------------------|---|------------|
| Des | ign and Building Work   | 1           |                                      | I   |            |
| 1   | Only design / accept warm roof<br>designs moving forward  | 28/02/2025  | Chief Property<br>and Assets Officer | In place  | G          |
| 2   | Introduce design workshop and peer reviews  | 30/06/2025  |                                      | This will be a continuous process and will<br>apply to the design process of significant<br>works / new build projects. No such work is<br>currently ongoing. | G          |
| 3   | Ensure that officers undertake<br>regular site visits on all<br>construction projects, to include<br>record photographs         | 30/06/2025  |                                      | This will be a continuous process and will<br>apply to the design process of significant<br>works / new build projects. No such work is<br>currently ongoing. | G          |
| Cor | tractual Arrangements   | 1           | 1                                    | I   |            |
|     | All officers involved in<br>procurement to complete the<br>appropriate procurement training                                     | 31/03/2025  | Chief Property<br>and Assets Officer | Complete for current staff and arrangements<br>in place to ensure that all new staff receive<br>suitable training   | G          |
| 5.  | Officers within the Design Section<br>to undertake JCT Contract<br>Training to include Design<br>Responsibility and Contractors | 30/09/2025  | Chief Property<br>and Assets Officer | Architectural Services Manager has attended<br>relevant Chartered Institute of Building course<br>07.05.25.   | G          |

|     | Design Portion within the<br>construction contract   |            |                            |  |   |
|-----|--|------------|----------------------------|--|---|
| Doc | cument Retention   |            |                            |  |   |
| 6   | All documents relating to Property<br>to be saved in the relevant CPM<br>module or associated Sharepoint<br>file | 30/09/2025 | and Assets Officer         | The Property Section has established a new<br>SharePoint filing structure which holds all<br>newly created files in a prescribed format.<br>Historical information from the previous filing<br>system is currently being migrated. | Y |
|     | Ensure that record photographs<br>are taken by officers during site<br>visits                                    | 50/00/2025 |                            | This will be a continuous process and will<br>apply to the design process of significant<br>works / new build projects.  | G |
| Oth | er   |            | 1                          |  |   |
|     | Review and update the business<br>continuity plan for Canolfan<br>Addysg y Bont                                  | 31/08/2025 | CAyB / Learning<br>Service | In progress – review currently taking place  | Y |

| STEP STATUS KEY |           |          |           |
|-----------------|-----------|----------|-----------|
| No progress     | Off track | On track | Completed |
| R               | A         | Ŷ        | G         |

# Isle of Anglesey County Council Scrutiny Report

| Committee:      | Corporate Scrutiny Committee                        |
|-----------------|---|
| Date:           | 17th June, 2025                                     |
| Subject:        | Corporate Scrutiny Committee Forward Work Programme |
| Scrutiny Chair: | Cllr Jeff Evans                                     |

#### 1. Who will be the portfolio holder presenting / leading the report?

| Portfolio Holder             | Role             |
|------------------------------|------------------|
| Not applicable               |                  |
| Service Officer (Supporting) | Role             |
| Anwen Davies                 | Scrutiny Manager |

#### 2. Why the Scrutiny Committee is being asked to consider the matter

Assist the Scrutiny Committee in considering, agreeing and reviewing its forward work programme for 2025/26

#### 3. Role of the Scrutiny Committee and recommendations

 $\boxtimes$  For assurance  $\square$  For recommendation to the Executive

 $\square$  For information

Recommendation(s):

The Committee is requested to:

R1 agree the current version of the forward work programme for 2025/26

**R2** note progress thus far in implementing the forward work programme

# 4. How does the recommendation(s) contribute to the objectives of the Council's Plan?

Effective work programming is the foundation of effective local government scrutiny. Our Scrutiny rolling forward work programmes are aligned with the corporate priorities of the Council and corporate transformation programmes – ensuring the role of Member scrutiny makes a tangible contribution to the Council's improvement priorities.

#### 5. Key scrutiny themes

Not applicable

#### 6. Key points / summary

#### 1. Background

- 1.1 Effective work programming is the bedrock of an effective local government scrutiny function<sup>1</sup>. Done well, work programming can help lay the foundations for targeted and timely work on issues of local importance demonstrating where Member scrutiny can add value. Good practice advocates two key issues at the heart of the scrutiny forward work programme:
  - i. Challenge around prioritising work streams
  - ii. Need for a member-led approach and interface with officers.

#### 1.2 Basic principles of good work programming<sup>2</sup>

- Work programming should not be a "start-stop" process
- Complementary work programmes for separate scrutiny committees
- Balance between different methods of work
- An effective process for reporting / escalating issues to the Executive
- Input and views of internal stakeholders
- Close working with the Executive
- Links with the Annual Scrutiny Report (evaluation and improvement tool).

#### 2. Local context

- 2.1 There is now a well-established practice of forward work programming which are now rolling programmes focusing on the quality of scrutiny with fewer items, to add value. They are an important tool to assist Members in prioritising their work and are discussed with the Leadership Team and Heads of Service. Both committees review the content of their work programmes on a regular basis, to ensure that they remain relevant and keep abreast with local priorities. Our local forward planning arrangements now ensure greater focus on:
  - Strategic aspects
  - Citizen / other stakeholder engagement and outcomes
  - Priorities of the Council Plan and transformation projects
  - Risks and the work of inspection and regulation

Matters on the forward work programme of the Executive. **Outcome**: rolling work programmes for scrutiny committees which are aligned with corporate priorities.

2.2 Committee chairs lead on developing the forward work programmes and are submitted to the monthly Scrutiny Chairs and Vice-chairs Forum and for approval at each ordinary meeting of the scrutiny committees. The Forum is considered an important vehicle to oversee these programmes and jointly negotiate priorities.

<sup>&</sup>lt;sup>1</sup> A Cunning Plan? Devising a scrutiny work programme, Centre for Public Scrutiny (March, 2011)

<sup>&</sup>lt;sup>2</sup> A Cunning Plan? Devising a scrutiny work programme, Centre for Public Scrutiny (March, 2011)

2.3 "Whole council" approach to Scrutiny: our work programmes provide a strong foundation for our improvement programme, ensuring the role that Scrutiny plays in the Authority's governance arrangements: i. Supports robust and effective decision-making ii. Makes a tangible contribution to the Council's improvement priorities iii. Continues to evolve. 3. Issues for consideration 3.1 The Scrutiny Committee receives regular update reports on the implementation of its forward work programme. A copy of the current 2025/26 work programme is attached as APPENDIX 1 to this report for reference and includes changes made to the work programme since the Committee last considered the document.<sup>3</sup> 3.2 Where appropriate, items may be added to the Committee's forward work programme during the municipal year. Requests for additional matters to be considered for inclusion on the work programme can be submitted via the Members Request Form for an item to be considered for Scrutiny. Requests are initially considered by the Scrutiny Chairs and Vice-chairs Forum, using the following criteria: • the Council's strategic objectives and priorities (as outlined in the Council Plan) the ability of the Committee to have influence and/or add value on the subject (A Scrutiny Test of Significance Form will be completed).

#### 7. Impact assessments

7.1. Potential impacts on groups protected under the Equality Act 2010

| Not applicable |  |  |
|----------------|--|--|
|                |  |  |

7.2. Potential impacts on those experiencing socio-economic disadvantage (strategic decisions)

Not applicable

7.3. Potential effects on opportunities to use Welsh and not treat the language less favourably than English

Not applicable for this overarching issue but will be considered as an integral part of preparing for specific proposals to be submitted for consideration by the Committee.

<sup>3</sup> Meeting of the Corporate Scrutiny Committee convened on 10<sup>th</sup> April, 2025

#### 7.4. Potential impact on the Council's Net Zero Carbon target

Not applicable

#### 8. Financial implications

Not applicable

### 9. Appendices

Corporate Scrutiny Committee Forward Work Programme 2025/26

### 10. Report author and background papers

Anwen Davies, Scrutiny Manager, Isle of Anglesey, Council Offices, Llangefni. LL77 7TW

# ITEMS SCHEDULED FOR SCRUTINY $\rightarrow$ MAY, 2025 – APRIL, 2026 [Version dated 03/06/25]

#### Note for Stakeholders and the Public:

A Protocol for Public Speaking at Scrutiny Committees has been published by the Council.

Should you wish to speak on any specific item at a Scrutiny Committee then you should register your interest by submitting a written request using the form available as soon as possible and at least 3 clear working days prior to the specific Committee meeting. You can access information about the meeting and which items being discussed by reading this Forward Work Programme. Contact the Scrutiny Manager if you have any queries [AnwenDavies@ynysmon.gov.uk]

| CORPORATE SCRUTINY COMMITTEE  | PARTNERSHIP AND REGENERATION SCRUTINY COMMITTEE                           |
|---|---|
| May, 2025 (20/05/2025 )   | May, 2025 (20/05/2025)  |
| Election of Chair: 2025/26  | Election of Chair: 2025/26  |
| Election of Vice-chair: 2025/26   | Election of Vice-chair: 2025/26   |
| May, 2025 (21/05/2025)-Additional Meeting                                 |   |
| Results of Engagement on Post-16 Education Provision                      |   |
| Ysgol Uwchradd Caergybi School building                                   |   |
|   |   |
| June, 2025 (17/06/2025) – Q4  | June, 2025 (12/06/2025) – Education / Welsh Language                      |
| Performance Monitoring: Corporate Scorecard Qtr4: 2024/25                 | Welsh Language:   |
|   | <ul> <li>Annual Report on the Welsh Standards: 2024/25</li> </ul>         |
|   | Welsh in Education Strategic Plan 2022-2032: Measure     Progress→2024/25 |
| Annual Delivery Plan: 2025/26   | UK Government Funded Programme [Ynys Môn Levelling Up                     |
|   | Programme – Measure Progress]   |
| Canolfan Addysg y Bont Roof Repair: Lessons Learned                       |   |
| Item for Information: Ambition North Wales Qtr 4: 2024/25 Progress Report |   |
| Committee Forward Work Programme for 2025/26                              | Committee Forward Work Programme for 2025/26                              |
|   |   |
| No meeting scheduled  | July, 2025 (15/07/2025) – Emergency Services                              |
|   | North Wales Fire & Rescue Service   |
|   | North Wales Police and Crime Commissioner / North Wales Police            |
|   | Gwynedd & Ynys Môn Public Services Board Annual Report: 2024/25           |
|   |   |

| CORPORATE SCRUTINY COMMITTEE  | PARTNERSHIP AND REGENERATION SCRUTINY COMMITTEE  |
|---|--|
|   | Committee Forward Work Programme for 2025/26   |
|   |  |
| September, 2025 (17/09/2025) – Q1   | September, 2025 (16/09/2025) – Joint Working with Grŵp Llandrillo<br>Menai & Bangor University             |
| Performance Monitoring: Corporate Scorecard Q1: 2025/26                                     | Grŵp Llandrillo Menai  |
| Annual Performance Report: 2024/25  | Bangor University  |
|   |  |
| Committee Forward Work Programme for 2025/26  | Committee Forward Work Programme for 2025/26   |
| October, 2025 (15/10/2025)  | October, 2025 (14/10/2025) – Education   |
| Annual Report North Wales Regional Partnership Board (Part 9): 2024/25                      | Standards in Schools Annual Report 2024 /25  |
| Regional Emergency Planning Service Annual Report: 2024/25                                  | Education Scrutiny Panel Progress Report   |
| Recommendations of the Scrutiny Task and Finish Group: Letting of Council                   |  |
| Accommodation – update on progress.   | Schools' Digital Strategic Plan  |
| Item for Information: Ambition North Wales:   |  |
| Annual Report: 2024/25  |  |
| Qtr 1: 2025/26 Progress Report  |  |
| Committee Forward Work Programme for 2025/26  | Committee Forward Work Programme for 2025/26   |
|   | November, 2025 (13/11/2025) - Crime and Disorder   |
|   | Gwynedd & Ynys Môn Community Safety Partnership Annual Report:   |
|   | 2024/25  |
|   | Menter Môn   |
|   | Committee Forward Work Programme for 2025/26   |
| Nevember 2025 (49/44/2025) 02   | November 2025 (26/44/2025) Health  |
| November, 2025 (18/11/2025) - Q2<br>Monitoring Performance: Corporate Scorecard Q2: 2025/26 | November, 2025 (26/11/2025) – Health<br>Audit Wales: Urgent and Emergency Care: Flow out of Hospital-North |
| Monitoring Performance: Corporate Scorecard Q2: 2025/26                                     | Wales Region- measure progress   |
|   | Welsh Ambulance Services Trust   |
|   |  |
|   | Betsi Cadwaladr University Health Board  |
| Committee Forward Work Programme for 2025/26  |  |
|   |  |
| January, 2026 (21/01/2026) – 2026/27 Budget (morning)                                       | January, 2026 (20/01/2026)   |

| CORPORATE SCRUTINY COMMITTEE   | PARTNERSHIP AND REGENERATION SCRUTINY COMMITTEE                        |
|--|--|
| 2026/27 Budget Setting (Revenue Budget) – initial budget proposals         | Corporate Safeguarding   |
| Finance Scrutiny Panel Progress Report                                     | Natural Resources Wales  |
| · · ·  | UK Government Funded Programme [Ynys Môn Levelling Up                  |
|  | Programme – Measure Progress   |
|  |  |
|  | Committee Forward Work Programme for 2025/26                           |
|  |  |
| January, 2026 (21/01/2026) (afternoon)                                     |  |
|  |  |
| Item for Information: Ambition North Wales Qtr 2: 2025/26 Progress Report  |  |
| Committee Forward Work Programme for 2025/26                               |  |
|  |  |
| February, 2026 (18/02/2026) – 2026/27 Budget                               | February, 2026 (12/02/2026) - Education                                |
| Final Draft Budget Proposals for 2026/27 – revenue & capital               | Gwynedd and Ynys Môn Additional Learning Needs & Inclusion             |
|  | Partnership  |
| Finance Scrutiny Panel Progress Report                                     | Education Scrutiny Panel Progress Report                               |
|  | Shared Prosperity Fund (to be confirmed)                               |
|  |  |
| Committee Forward Work Programme for 2025/26                               | Committee Forward Work Programme for 2025/26                           |
|  |  |
| March, 2026 (18/03/2026) - Q3  | March, 2026 (17/03/2026)   |
| Monitoring Performance: Corporate Scorecard Q3: 2025/26                    | Annual Report on Equalities: 2024/25                                   |
| Housing Revenue Account Business Plan: 2026/2056                           | Public Services Board – governance arrangements / scrutiny of delivery |
|  | of the Wellbeing Plan  |
|  | Ynys Môn Free Port – measure progress                                  |
|  |  |
| Item for Information - Ambition North Wales Qtr 3: 2025/26 Progress Report |  |
| Committee Forward Work Programme for 2025/26                               | Committee Forward Work Programme for 2025/26                           |
|  | A  |
| April, 2026 (22/04/2026)   | April, 2026 (21/04/2026)   |
|  | Ynys Môn Citizens Advice   |
|  | Medrwn Môn   |
| Committee Ferryard Work Drogramme for 2025/20                              | Communities for Work Plus Programme: Annual Report 2024/25             |
| Committee Forward Work Programme for 2025/26                               | Committee Forward Work Programme for 2025/26                           |

Items to be scheduled:

| Corporate Scrutiny Committee   | Partnership and Regeneration Scrutiny Committee   |
|--|---|
| Census 2021  | Gypsy and Traveller Accommodation Action Plan   |
| Modernisation of Learning Communities and Strengthen the Welsh<br>Language Programme | Improving Reliability and Resilience across the Menai Straits   |
| Tree Strategic Plan  | Impact of Tourism on Anglesey Local Communities (resolution of the Partnership and Regeneration Scrutiny Committee, 21/06/2023) |
| Service Asset Management Plan 2024/34 – Smallholdings Estate                         | Ynys Môn Local Development Plan   |
| Ambition North Wales Qtr4: 2025/26: Progress Report                                  | Local Tourism Levy for Wales  |
| North Wales Corporate Joint Committee  | Towards Net Zero Strategic Plan   |
| Health and Safety Strategic Plan   | School Improvement Guidance: A Framework for Evaluation, Improvement and Accountability   |
| Play Strategic Plan  | Anglesey Homelessness   |
|  | Local Area Energy Plan  |